



C H A T T A N O O G A

CITY SERVICES GUIDE

Important information about Community Services
and City Agencies in Chattanooga

www.chattanooga.gov



Letter from the Mayor

June, 2002



Dear Friends,

Chattanooga is a wonderful city in which to live, work and play. I am so proud to be the Mayor of a community where citizens value and celebrate the high quality of life and unique natural assets which are not found anywhere else in America.

This City Services Guide is intended to help you understand how city government is structured, and to give you access to phone numbers and information you may need as a citizen of Chattanooga. You may also access city information at our website, www.chattanooga.gov.

In the coming year we will be implementing a Customer Service Call Center which will increase our effectiveness in answering your questions. Soon, you will be able to call one number to get information or a response to your question, comment or complaint. At the city level we strive to provide fast efficient service for our citizens while working to democratize government so that every citizen has a voice. This call center is a great way to provide you with as much access as possible to the information you need.

I hope this guide is helpful to you and your family. If you have questions about the services our city offers please feel free to call the Mayor's office at 757-5152.

Sincerely,

Bob Corker
Mayor

Table of Contents

Visitor Information	2
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BIOGRAPHIES OF OFFICIALS

Mayor	4
City Council	5
City Judges	10
Charter Officers	12

WHO TO CALL FOR HELP

Numbers to Remember	16
Medical Assistance	16
Hospitals	17
Crime Victim?	17
Need Food, Shelter or Utility Help?	18
Need a Job?	18
Treated Unfairly?	18
Something Wrong in Your Neighborhood?	19
Need Financial, Housing or Legal Advice?	21
Children and Youth	22
Senior Citizens	23
People with Disabilities	23
The Environment	24
Recreation and Entertainment	25

QUICK REFERENCE

Helpful City Government Telephone Numbers	26
Helpful Non-City Government Telephone Numbers	35
Telephone Numbers of State/Federal Officials	38

CHATTANOOGA CITY GOVERNMENT

Executive:

City of Chattanooga 41

Mayor 43

Chattanooga Organizational Chart 44

Legislative:

City Council 45

How Laws Are Made 46

How to Make Your Point at Government Meetings 46

Elections:

Judicial 47

Courts 47

Administrative Departments:

Mayor’s Office 48

Finance and Administration Department 48

Fire Department 49

Human Services Department 50

Neighborhood Services Department 50

Parks, Recreation, Arts, and Culture Department 51

Personnel Department 55

Police Department 55

Public Works Department 56

Regional Planning Agency 57

**CITY COUNCIL ADVISORY
BOARDS AND COMMISSIONS** 59

CITY-COUNTY ORGANIZATIONS 62

REGULATORY BOARDS 63

INDEPENDENT AUTHORITIES AND CORPORATIONS 66

SUPPORTED AGENCIES 68

Welcome to...

Chattanooga, Tennessee!

Chattanooga, one of the leading cities in the southeast, has a population of over 150,000 within its 127 square miles. Over half of those living in Hamilton County are city residents.

The city was founded on the banks of the Tennessee River in 1815. It was incorporated by the Tennessee General Assembly in 1839. In 1972 the voters adopted Home Rule which enabled voters to approve amendments to the city's charter at general elections.

In 1990, under an Agreed Order, the Charter was altered extensively to eliminate the Commission form of government and to vest in the Office of the Mayor all executive and administrative authority. At this time, a city council was formed and was vested with all legislative and quasi-judicial authority.

Under this new form of government, the Mayor is elected at-large and is not a member of the City Council. The City Council is composed of nine members who are elected from nine districts within the city. Each council member serves a four-year term.

Independent city-chartered agencies are responsible for economic development, generation of electricity, affordable housing, public housing, mass transportation, work force development, the airport, convention center, hospital and stadium.

Several hundred private citizens provide expertise and guidance to the city through advisory and regulatory boards, policy-setting boards, and commissions. Members of these boards and commissions are usually appointed by the Mayor or City Council. Citizens are also asked, from time to time, to form ad hoc committees to make recommendations on critical issues facing the city.

In this Section

- **Biographies for...**

The Mayor

City Council

City Judge

Charter Officers



The Mayor



MAYOR BOB CORKER

In his first attempt at the office, Bob Corker was elected Mayor of Chattanooga in March of 2001, campaigning on issues ranging from creating an environment conducive to dynamic business development, vigorous teacher recruitment/retainment efforts to aid the effectiveness of the public schools, public safety, energetic support of neighborhoods, and improved air service for the city.

Prior to election, Mr. Corker enjoyed considerable success as a businessman. Soon after graduating from college, he began Bencor Corporation. From a modest beginning, he built Bencor into a multi-million dollar company doing business in 18 states, before selling the company to a Bencor associate. Today, Mr. Corker is chairman of The Corker Group, which owns and operates commercial real estate and has invested in technology start-ups. The success of Mr. Corker's efforts led to his being recruited to become Commissioner of Finance and Administration for the state of Tennessee, a post he filled with distinction in the mid-nineties.

Mr. Corker has long played an active role in Chattanooga, and his record of community service is lengthy and diverse. It includes serving or having served on the boards of University of Chattanooga Foundation, United Way, Chamber of Commerce, River City Company, Associated General Contractors, Tennessee Performing Arts Center, Creative Discovery Museum, Siskin Memorial Foundation, Chattanooga Housing Authority, Memorial Hospital, the Urban League, and the UTC Chancellor's Roundtable. Perhaps his most impacting contribution to Chattanooga was leading the creation of Chattanooga Neighborhood Enterprise, which began in 1986 with Mr. Corker as founding chairman. To date, CNE has invested more than \$200 million and helped more than 6,000 families find fit and affordable housing in Chattanooga, and has become a nationally-acclaimed model of success. He still serves on the CNE Board of Directors.

Mr. Corker is a graduate of Chattanooga's City High School and the University of Tennessee. He has lived in Chattanooga since 1964 and is married to wife Elizabeth and has two daughters.

City Council



JOHN LIVELY, DISTRICT 1

Mr. Lively had never been involved in politics before friends talked him into running in 1990. Since winning that first contest, he has been re-elected three times. He says that it is “more difficult to govern...to get things done...than most people realize.” His special interest is cutting waste from the City’s budget. Lively worked in sales and marketing for General Mills for 21 years and is still active in the business world selling commercial waste removal services to contractors and others.

He attended Central High and UTC, and put in 35 years of active service in the National Guard. Lively was a football official with the Tennessee Secondary School Athletic Association for 20 years spending many Friday nights refereeing games across the region. Lively attends Lookout Valley Baptist Church, where he serves as a Deacon, sings in the choir, and teaches Sunday School. Lively has been married to Margie Bryan for 37 years and they have three daughters and one granddaughter.

Represents citizens in areas: Mountain Creek, Northwoods North, Valley View East, Wauhatchie
Address: 263 Garden Road, Chattanooga, TN 37419 **Phone:** 825-1218



SALLY ROBINSON, DISTRICT 2

Sally Robinson has been involved in downtown revitalization and riverfront development in Chattanooga since 1980 as a founding member of the Riverbend Festival, and has volunteered through the years on the Moccasin Bend Task Force, Walnut Street Bridge Restoration, Cornerstones Historic Preservation and Friends of Moccasin Bend National Park. She is past executive director of the Arts & Education Council where she worked to establish the Chattanooga Conference on Southern Literature. Ms. Robinson is past executive director of Chattanooga Downtown Partnership where she expanded the

Nightfall Concerts, established the Downtown Business and Merchants Roundtable Association, and developed seasonal activities promoting downtown year-round. She has served on the board of the International Downtown Association, and was elected to City Council in 2001.

Ms. Robinson attended the University of North Carolina and graduated from the University of Tennessee-Chattanooga. Ms. Robinson is a member of St. Paul’s Episcopal Church. She is married to attorney Sam Robinson and has four children and one grandchild.

Represents citizens in areas: Lupton City, North Chattanooga, Northgate, Northwoods South, Riverview, and Stuart Heights
Phone: Home 266-0224 **Address:** 1068 Constitution Dr. – Chattanooga, TN 37405



DAN PAGE, DISTRICT 3

Councilman Dan Page, in his first venture into politics, was elected to the Council in 2001. Dan, a lifelong resident of Chattanooga, is founder and president of Greenleaf Health Systems. He grew up in the Avondale-East Chattanooga area and graduated from Central High School. He earned a Masters Degree from the University of Tennessee at Chattanooga and completed post-graduate studies at the University of Tennessee at Knoxville. Dan currently resides with his wife of 37 years, Shirley Lowe Page, in the Hixson area. They are actively involved at Trinity Lutheran Church.

Dan Page has had a successful business career while raising two sons, Brent and Brian, who graduated from Chattanooga public schools: Hixson High School and Chattanooga High School of the Performing Arts. Dan is a Rotarian, a Trustee Emeritus of Newberry College, has been a board member of the North Chickamauga Creek Conservancy and the North River YMCA. He served on the core group that initiated the Interfaith Hospitality Network of Greater Chattanooga and has been involved with Northside Neighborhood House. Dan's interest is to continue helping people by listening to the citizens and providing them leadership with a strong voice. He believes public service is of the highest calling. He supports encouraging better community planning and promoting a strong business climate for Chattanooga.

Represents citizens in areas: Dupont, Hixson 1, Hixson 2, Kingsport, Lake Hills, Murray Hills Phone: Home 842-7464
Address: 6315 Ridge Lake Rd. – Hixson, TN 37343



W. JACK BENSON, DISTRICT 4

W. Jack Benson, B.S. Peabody at Vanderbilt, M. Ed. University of Chattanooga, Post Graduate at University of Tennessee at Knoxville. He is presently serving on the Chattanooga City Council as Councilman from District 4.

Prior to that time, he served 35 years in the Chattanooga Public Schools System beginning as an elementary/junior high teacher and then serving as a principal of two elementary schools and two junior high schools. He then moved to a system-wide position at the administrative office where he served as Director of Curriculum and as the Assistant to the Superintendent. After retiring from that position, he served as the Executive Director of the Chattanooga Big Brothers/Big Sisters Association.

He is a Past-President of the Association of United Way Agency Directors, and he has served on the boards of the National Education Association; Tennessee Education

Association; Southern Association of College and Secondary Schools; Chattanooga/Hamilton County Planning Commission; Tele-Scripps Cable Access; Council of Alcohol and Drug Abuse Services; Chattanooga Education Association; United Way Allocation Panel; Armed Forces Committee; Camp Ocoee; and Boy Scout Exposition.

Represents citizens in areas: Concord 1, Concord 2, East Brainerd, Tyner



JOHN P. FRANKLIN, JR., VICE-CHAIRMAN, DISTRICT 5

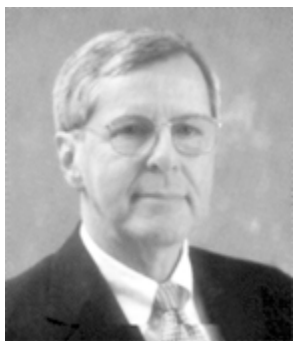
Councilman John (“Duke”) Franklin was first elected to the Council in 1998 to complete an unexpired term and was then re-elected in 2001. He is a graduate of Brainerd High School, where he excelled in football and track. He received a business degree from Hampton University.

“Duke” is a third-generation director of Franklin-Strickland Funeral Home, and past president of the Tennessee State Funeral Directors and Embalmers. He has served on numerous boards including the Chamber of Commerce, Salvation Army, and Zoning Board of Appeals for Variance and Special Permits.

The Councilman is interested in improving the climate for new and existing business and upgrading property values in his district. Duke is an avid golfer.

Represents citizens in areas: Airport, Bonny Oaks, Dalewood, Eastdale, Woodmore Phone: Home 622-6484

Address: 2233 Nimitz St. – Chattanooga, TN 37406



RON LITTLEFIELD, CHAIRMAN, DISTRICT 6

Ron Littlefield is a professional city planner with 32 years of experience working with cities, counties, states and private sector organizations.

He was the first director of Chattanooga’s combined city/county/chamber of commerce economic development office where, in 1981, he initiated the annual leadership visits to dynamic cities such as Indianapolis, Baltimore and Charlotte that have inspired a number of major Chattanooga projects.

In 1984, he was an incorporator and initial Executive Director of Chattanooga Venture where he led the successful Vision 2000 planning program -credited with shaping the communities grand scale ideas for riverfront and downtown redevelopment

Subsequently, he was elected Commissioner of Public Works for the City of Chattanooga where he had opportunities to implement plans for restoration of the Walnut Street Bridge and construction of streets, sewers and other infrastructure associated with the Tennessee Aquarium and related projects. *(continued)*

City Council

Later following a change in the form of local government, he became the first Chairman of the new Chattanooga City Council and helped to guide the community's transition from the old form of government to the new.

During an eight-year hiatus from public office, Littlefield worked as a planning consultant for a number of public and private clients on a wide variety of development projects. In 1998, he was recruited by Mayor Jon Kinsey to assist with proposals for a high-speed passenger rail connection between Chattanooga and Atlanta.

In April of 2001, he was reelected to the Chattanooga City Council from District Six and subsequently was selected by fellow Council members to serve as Vice Chairman.

Represents citizens in areas: Brainerd, Brainerd Hills, Cedar Hill, Eastgate, Missionary Ridge North, Missionary Ridge South, Ridgedale, Sunnyside **Phone:** Home 629-0501 **Address:** 308 Hemphill Ave. – Chattanooga, TN 37411



JOHN R. TAYLOR, SR., DISTRICT 7

Mr. Taylor was elected to the City Council in 1997. He is president of Taylor Funeral Home, a family owned business established in 1989 employing 20 people. He is also president of the Scales Funeral Home in Nashville.

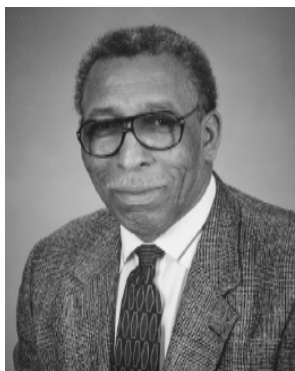
He graduated from Brainerd High and Southwestern Christian College in Tiarell, Texas, and went on to get a degree in Mortuary Science.

His district is 50% black and 50% white; some constituents live in poverty and others are wealthy. He is interested in empowering underdeveloped neighborhoods by bringing more people into the governmental process...“for the people and by the people”.

Taylor loves to travel (but hates to fly!) and in Spring 1999 journeyed to Johannesburg, South Africa as an embalming consultant.

He is married to Anita, a native of Indianapolis. They have two sons and are active members of the Avondale Church of Christ where John is educational director.

Represents citizens in areas: Alton Park, East Lake, Howard, Moccasin Bend, Piney Woods, St. Elmo
Phone: Home 821-2715 **Address:** 4611 Tennessee Ave. – Chattanooga, TN 37409



LEAMON PIERCE, DISTRICT 8

Councilman Pierce and his wife Sue have one child and have lived in the Park City neighborhood all their lives. He has operated his own business, Liberty Bonding Company and Lesser Properties, since 1974.

He was first elected to City Council in 1990 and is now serving his fourth term, having been re-elected three times. Councilman Pierce's career history includes five years as a linesman with TVA and six years with the Electric Power Board where he became the company's first Black linesman.

He has been an activist for equal opportunity through many years of service with NAACP, the Action Coordinating Council, Operation PUSH and the Unity Group.

Represents citizens in areas: Avondale, Bushtown, City Hall, Clifton Hills, Courthouse, Downtown

Phone: Home 624-0118 Address: 2710 Cannon Ave. – Chattanooga, TN 37404



YUSUF HAKEEM, VICE CHAIRMAN, DISTRICT 9

Yusuf Abdul Hakeem retired from the General Electric Corporation after 25 years of service, and was one of the pioneers who started the Islamic Center in Chattanooga. He served on the Board of Education for 10 years, and on many other local boards—both past and present—including Chattanooga Neighborhood Enterprise, the Regional History Museum and the Bethlehem Center and Credit Union.

Hakeem has been very active in the Tennessee Municipal League and is currently on the Board of Directors; he chaired the League's Telecommunications Committee in 1996.

Hakeem was elected to City Council in 1990 and is now serving his 3rd term on the Council. He is a graduate of Howard High School and Chattanooga State. He and his wife Beseemah have four children—all are college graduates.

Represents citizens in areas: Annicola, East Chattanooga, East Side, Glenwood, Highland Park

Phone: Home 624-0118

Address: 504 Kilmer St. – Chattanooga, TN 37404

City Judges



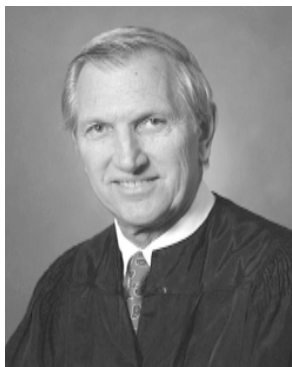
JUDGE WALTER F. WILLIAMS, CITY COURT

Judge Williams is a Magna Cum Laude graduate of Morehouse College where he was elected to Phi Beta Kappa for outstanding academic performance. He graduated with honors from Howard University School of Law.

Williams practiced law with the Internal Revenue Service in Atlanta, Georgia, prior to entering private practice in 1980 when he became a partner in the firm of McClarty & Williams in Chattanooga. He also taught for eight years as a full-time Assistant Professor of Marketing & Business Law at UTC. He was elected for an 8 year term of the City Court in an at-large election in 1991 and reelected for 8 years in 1999. He serves as Chairman of the Board of the Westside Community Development Corporation, established to revitalize his old childhood neighborhood and provide services to residents in the area. He also served a number of years as Chairman and member of the Board of Trustees of the Hamilton County Governmental Law Library and on several other boards of directors.

Judge Williams is a member of numerous professional and fraternal organizations. He is married to Gwendolyn and they have two daughters. They are members of First Baptist Church. 757-5148





JUDGE RUSSELL BEAN, CITY COURT

Judge Russell Bean is a lifelong resident of Chattanooga. His father was the late attorney Crawford Bean. His mother is Eloise Bean.

Judge Bean is a graduate of Red Bank High School. He is a graduate of Middle Tennessee State University, obtaining a Bachelor of Science degree. While at MTSU, he served four years on the Student Congress. He then attended the University of Tennessee College of Law in Knoxville. While at UT, he was selected to serve as Secretary-Treasurer of his legal Fraternity. He also won the law school's Estate Wills Award.

After law school, Judge Bean worked for one year in Nashville as an insurance adjuster for The Travelers Insurance Company. He then returned to Chattanooga and taught high school for one year at Kirkman High School. While at Kirkman, he coached the gold team.

Judge Bean began his law practice in 1969. He practiced law with his father, Crawford Bean, and his brother, Martin Bean, as well as many other outstanding attorneys.

He is the past president of the Chattanooga Trial Lawyers Association. He is presently a member of the Red Bank Chamber of Commerce Board of Directors.

Judge Bean and his wife, Darlene, reside in the Mountain Creek area of Chattanooga with his sons, Russell, Jr. and Chris, and their daughter, Hollie.

Judge Bean has three brothers, Crawford, Martin and David, all of Chattanooga.

Judge Bean and his family attend Red Bank Baptist Church where he has coached youth sports and presently serves on the church's Child Development Center Board.

Judge Bean was recommended by Mayor Jon Kinsey to serve as the judge for the Second Division of Chattanooga City Court and the Chattanooga City Council approved him in May 2000.

In August 2000, Judge Bean won the special election to serve a full term as Chattanooga City Court Judge, Division II.

Charter Officers



RANDALL L. NELSON, CITY ATTORNEY

Randy Nelson was born in Omaha, Nebraska, graduated from the University of Colorado, and received his law degree in 1968 from the University of Tennessee. He was appointed the City Attorney in 1990 after 22 years of association with the Office of the City Attorney. Nelson was the primary lawyer in several major annexations and has helped keep the office in the forefront of computerized legal research since technology first became available. "Expanded computerization means we can do a faster and more thorough job of helping the Council and the Mayor

accomplish what they want to do for the City."

He spent a number of years coaching Little League baseball in Middle Valley and he and his wife Carolyn are regulars at UT games. They are members of Hisxson Presbyterian Church where Randy has been a deacon and an elder. They have two sons, one of whom is an oil exploration engineer in Alaska. 757-5338



JAMES S. BONEY, CITY FINANCIAL OFFICER

Jim Boney was appointed City Finance Officer in 1992 and has been re-appointed twice. Prior to his appointment, Boney served 26 years with the United States Air Force, retiring as a Colonel to accept this position. Under his leadership, the City of Chattanooga has been recognized for excellence in financial reporting, and has achieved an upgraded credit rating from the major rating agencies. Boney serves on numerous civic boards in the community and is a trustee of the Chattanooga-Hamilton County Hospital Authority (the Erlanger Health System). He and his wife of 30 years, Dianne, have three children. 757-5234



EDWARD C. HAMMONDS, CLERK OF CITY COURT

Edward C. Hammonds, Court Clerk for the City of Chattanooga, is a 1973 graduate of Memphis State University (now University of Memphis). He attended college on an athletic scholarship and received a Bachelor of Business Administration Degree in Business Management. With over 25 years of managerial experience, Mr. Hammonds began his career with Motor Insurance Corporation. From there, he moved into banking with American National Bank and Trust Company (now SunTrust Bank). Prior to accepting the City Court

Clerk's position, he served as an Assistant Vice President at AmSouth Bank (formerly First Federal Savings Bank). He was appointed to his current position on December

12, 2000 where he manages a staff of 23 and is responsible for the day-to-day operation of the Court Clerk's Office.

An outstanding High School and Collegiate athlete, Mr. Hammonds has been honored with numerous awards and recognitions. Most notable of these is his 1968 State of Tennessee 100 yard dash championship and record holder, 1973 NCAA 100 yard dash and 440 relay national champions. He has been inducted into the University of Memphis Athletic Hall of Fame and the Chattanooga Old Timer's Hall of Fame.

Mr. Hammonds has been actively involved in many civic, philanthropic, and social organizations in the Chattanooga community including the 100 Black Men of Chattanooga, Inc., the United Negro College Fund, Leadership Chattanooga, Erlanger Medical Center Financial Review Committee, Chattanooga Industrial Development Board, Moccasin Bend Task Force, United Way of Chattanooga, Chattanooga/Hamilton County American Red Cross, Howard High School Alumni Association, Greater Brained Area Jaycees, and Partners For Academic Excellence, Inc. He is a member of Greater Friendship Primitive Baptist Church where he has served as Church Treasurer and Trustee.

He is married to the former Brenda F. Moore and has three adult children, Robin, LaShaunda, and Michael. He has four grandchildren Lindsey, Edward, Tariq and Khari.



CAROL O'NEAL, CLERK OF THE COUNCIL

Ms. O'Neal graduated from Howard High and received her Bachelor of Science degree from Tennessee State University. She joined the city in 1972 as assistant to the Commissioner of Education and Health. In 1990, the Council appointed her Clerk of the Council. She has received advanced training and is certified by the Tennessee Association of Municipal Clerks and Record-ers, and the International Institute of Municipal Clerks. O'Neal is active in the National Coalition of 100 Black Women and Delta Sigma Theta Sorority, both service organizations providing college scholarships and other

hands-on help across the community. Carol lives a creative life—crafting, decorating and coordinating weddings in her “spare” time. She has been married to Ronald for 27 years and has two children. 757-5196



RANDY BURNS, MANAGEMENT ANALYST FOR THE COUNCIL

Burns grew up in the Hixson area, graduated from the University of North Alabama in 1982, and received his Master of Accountancy degree from UTC in 1994. In between, he lived for a number of years in Alabama and North Carolina. Before taking the position with the city, Burns worked as an analyst at BlueCross, Provident and UTC. He is married to Donna and has two daughters. They are active in the Rivermont Presbyterian Church. 757-5196

Charter Officers



JIMMIE L. DOTSON, CHIEF OF POLICE

Mayor Jon Kinsey appointed Jimmie L. Dotson as Chief of Police for the City of Chattanooga in 1997. Prior to his appointment, he retired as Executive Administration Coordinator and Assistant Chief of Police for the Houston Police Department, Houston, Texas.

Dotson received his Bachelor of Science degree in Criminal Justice from the University of Houston in 1978 and his Masters of Arts degree from Houston Baptist University in 1994. In addition, he is a graduate of Governmental Programs for Senior Executives in State and Local Agencies at Harvard University's John F. Kennedy School of Government.

Dotson is a member of several professional organizations including the Tennessee Association of Chiefs of Police, the National Organization of Black Law Enforcement Executives, the International Association of Chiefs of Police and the Police Executive Research Forum, First Things First and serves on the Board of Directors for the Boy Scouts of America, the Moccasin Bend Girl Scout Council, and the United Way of Chattanooga. He also serves on the Board of Directors of the Chattanooga Area Urban League. Dotson is a veteran of Viet Nam. He is a member of New Covenant Fellowship Church. His hobbies include physical exercise, volunteering and gospel music.

698-9744



JIM COPPINGER, FIRE CHIEF

Jim Coppinger graduated from Hixson High and attended UTC. He joined the Fire Department in 1977 and has been promoted through the ranks of Private, Lieutenant/Driver, Captain, and Fire Marshall. His assignments included Safety Officer, Public Information Officer, Fire Inspector, Fire Investigator, Water Supply Officer, and Communication Officer. He has also been assigned to Personnel, Training and Employee Benefits.

Coppinger serves on the Local Emergency Planning Committee (LEPC), and on the community advisory panels for W.R. Grace and BASF. He holds a number of professional memberships; his civic memberships include the Tennessee Safety Health Council and Chattanooga Area Safe Kids Coalition. Throughout his career Coppinger has been involved in public awareness and education programs on fire safety. He believes in a strong work ethic, good communication, teamwork, and individual empowerment. Coppinger is single and has no children. On the rare occasions when he takes a work break, he golfs and walks. 697-1455

In this Section

- Numbers to Remember
- Helpful City Government Numbers
- Helpful Non-City Government Numbers



Numbers to Remember

For Emergency

Chattanooga-Hamilton County Emergency Services	209-6900
Disaster Relief—American Red Cross	265-3455
Police, Fire or Medical Help	911

Need a government phone number or address?

US Government Information	1-800-688-9889
TDD	1-800-366-2996

Have a problem with a neighborhood service?

City-Wide Services	757-5180
Department of Neighborhood Services	757-5277

City of Chattanooga Web page (and e-mail addresses) www.chattanooga.gov

City of Chattanooga address 101 E. 11th Street, 37402

Information and Referral

Chattanooga Chamber of Commerce 756-2121
www.chattanooga-chamber.com

Chattanooga-Hamilton County Bicentennial Library 757-5310
www.lib.chattanooga.gov

For any personal problem “First Call For Help” 265-8000

Housing Info Line 267-5223
www.housinginfo.com

Parks, Recreation, Arts and Culture 757-PLAY (7529)
<http://www.cpr@mail.chattanooga.gov>

MEDICAL ASSISTANCE

Emergency Ambulance Service, County-wide Rescue Service 911

AIDS

Hotline 267-2437

Testing & Counseling 209-8250

Animal Bite

Animal Care and Control 622-8913

Rabies Control 622-8913

Crisis Counseling

CONTACT 266-8228

Fortwood Center 622-7182 or 266-6751

Drug or Alcohol Abuse

CADAS, 207 Spears Avenue 756-7644

Tennessee Alcohol & Drug Association 1-800-889-9289

Info & Referral

Hamilton County Health Department 209-6010

Poison Information

Poison Control Center 1-800-288-9999

Protect your child from measles, polio, smallpox and other diseases

Hamilton County Public Health Immunization Outreach 209-8190

HOSPITAL NEAREST YOU

Columbia Parkridge Medical Center, 2333 McCallie Avenue 698-6061
Columbia East Ridge, 941 Spring Creek Rd. 894-7870
Columbia Valley, 2200 Morris Hill Rd. 894-4220
Erlanger Medical Center, 975 East 3rd Street 778-7000
Erlanger North, 632 Morrison Springs Rd. 778-3300
Erlanger East, 1755 Gunbarrel Rd. 778-8400
Memorial Hospital, 2525 de Sales Avenue 495-2525
Memorial North Park Hospital, 2015 Hamill Road at Highway 153 870-6100
Siskin Hospital for Physical Rehabilitation, One Siskin Plaza 634-1200
Vencor Hospital, 709 Walnut St. 266-7721

CRIME VICTIM?

Child Abuse

State Human Services 266-0162

Court Case Information

City Court 757-5141
Criminal Court 209-7500
Juvenile Court 493-9263
Sessions Court 209-7630

Missing or Runaway Child

Missing Persons Bureau 698-9576

Sexual Assault

Rape Crisis Center 755-2706

Spouse Abuse

Family & Children Services 755-2700

Victim of a crime?

Crime Victim Compensation Fund 1-615-741-2734
Elderly/Disabled Crime or Abuse Victim 755-2870
For Chattanooga Police, Fire or Emergency Medical Assistance Call 911

In this Section

- **Need Food, Shelter or Utility Help?**
- **Need A Job?**
- **Money Problems?**
- **Treated Unfairly?**
- **Housing Questions?**

NEED FOOD, SHELTER OR UTILITY HELP?

Emergency Shelters

Family Emergency Shelter	755-2895
Interfaith Hospitality Network	756-3891

Food, Rental and Utility Assistance

Chattanooga Human Services Department	
501 W 12th Street	757-5541
Chattanooga Food Bank	622-1800
Chattanooga Housing Authority	752-4893
Community Kitchen	756-4222
First Call for Help	265-8000
Hamilton County Human Services	209-6833
Homeless Health Care Center	265-5708
Housing Info Line	267-5223
Inner-City Ministries	698-3178
Ladies of Charity	698-2606
Metropolitan Ministries	266-1408
Northside Neighborhood House	267-2217
The Salvation Army	756-1023

NEED A JOB?

Employment Services

Career Center—One Stop Shop	894-5354
Private Industry Council	757-5013
Tennessee Department of Employment	634-3046
Tri-State Disability Resource Center	892-4774

TREATED UNFAIRLY?

Treated unfairly because of race, color, age, sex, religion, national origin or disability?

Chattanooga Human Rights/Human Relations	757-4810
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Complaint About a Store or Business

Better Business Bureau 266-6144
Tennessee Division of Consumer Affairs 1-800-342-8385

Complaints Against Loan & Mortgage Companies

Tennessee Department of Financial Institutions 615-741-2236

Discrimination by Labor Organization

US Department of Labor Wage and Hour Division 752-5124

Employer Discrimination

Tennessee Human Rights Commission 634-6837

Housing Discrimination

SE Tennessee Legal Services 756-4013

Insurance Complaints

Tennessee Department of Commerce & Insurance 615-741-2241

Need an Attorney?

Lawyer’s Referral Service 266-5950
SE Tennessee Legal Services 756-4013

Telephone Solicitation Problems?

Consumer Affairs Division 1-800-342-8385

In this Section

- **Something Wrong In Your Neighborhood?**
- **In Trouble or Need Advice?**

SOMETHING WRONG IN YOUR NEIGHBORHOOD?

Chattanooga Police Department 698-2525
Electrical trouble inside your house Call a professional electrician
Fire Emergency 911
Medical Emergency 911
To Report a Crime in Progress 911

Abandoned Buildings or Cars

Codes and Community Services 757-5204

Broken Gas Main

Chattanooga Fire/Police 911
Chattanooga Gas Company 1-800-427-5463

Cruelty to Animals

Chattanooga Police 698-2525
Humane Society 622-8913

Dispute Between Neighbors

Mediation Services—Better Business Bureau 266-6144

Drainage or Flooding Problem, Pothole, Dangerous Sidewalk, Broken Curb or Gutter, Ditch/Creek Maintenance, Right-of-Way Cutting

Public Works Action Line 757-5300

Electricity out or power line down

Electric Power Board 756-2706

Garbage, Recycling or Yard Waste Collection

Brush/Trash Collection 757-5091

Chattanooga Police 493-2878

Drug Dealing/Prostitution Call your Neighborhood Association

Furniture & Appliance Collection 757-5300

Garbage/Recycle Collection 757-5092

Household Hazardous Waste Disposal 757-5026

Recycle Center 697-1408

Injured Animals

Humane Society 622-8913

Illegal Garbage Dumping

Public Works Hotline 757-5300

R.O.A.R. Hotline, Neighborhood Services 757-9090

Litter on Street or Sidewalk/Street Sweeping

City-Wide Services 757-5300

Neighborhood Cleanups, Beautification, Tree Planting

Adopt-A-Road 855-6110

Chattanooga Tree Commission 697-1315

Scenic Cities Beautiful 757-0061

Urban Forester 697-1315

Neighborhood Concerns: Start a neighborhood organization, obtain a Mayor's Matching Grant, community-building assistance.

Chattanooga Neighborhood Enterprise 756-6201

Community Development Office 757-5133

Community Impact Fund 756-0767

Neighborhood Services 757-5277

Rats/Vermin

Environmental Health 209-8110

Safety and health violations at homes or other buildings

Codes and Community Services 757-5204

Hamilton County Environmental Health Department 209-8110

Sewer Troubles

Sanitary Sewer Maintenance 757-5026

Septic Tank Pollution 209-8110

Sloppy Neighbors

Codes and Community Services 757-5204

Stop Sign, Traffic Light

Traffic Engineering 757-5355

Stray or Dead Animals

Animal Services 698-2525

Street Light Out

Electric Power Board 756-2706

Street or Drainage Problems

City-Wide Services 757-0039

Telephone Lines

BellSouth Home: 557-6111

Business: 557-6123

Tree Limbs on Power Lines 756-2706

Water Supply Problems—No water, broken line or damaged hydrant

Eastside Utility District 892-2890

Hixson Utility District 877-3513

Tennessee-American Water Company 755-7600

Water Quality Problems—Tastes or smells bad, looks odd

Water Pollution Control 634-5745

Weed Control

Codes and Community Services 757-5204

Youth Gangs

Chattanooga Police 698-2525

NEED FINANCIAL, HOUSING OR LEGAL ADVICE?

Debt & Budget problems

Consumer Credit Counseling Service 490-5620

Emergency Housing 755-2895

Homebuying Counseling

Chattanooga Neighborhood Enterprise 756-6201

Housing Hot-Line—Chattanooga 267-5223

Home Repairs/Homebuying

Chattanooga Neighborhood Enterprise 756-6201

Information and Referral for housing problems and questions

Fair Housing 757-4810

Housing Info Line 267-5223

Legal Advice

Lawyer Referral Service 266-5950

Lawyer's Referral Service: SE Tennessee Legal Services 756-4013

Legal Hotline for Elderly	756-0128
Tennessee Trial Lawyer's Association	1-888-329-3999
Public housing and Section 8 Department	
Chattanooga Housing Authority	752-4893
Small Claims Court (under \$15,000)	
General Sessions	209-7600

In this Section

- **Children and Youth**
- **Senior Citizens**
- **People with Disabilities**
- **The Environment**
- **Recreation and Entertainment**

CHILDREN & YOUTH

Abused or Neglected Child

Chattanooga Police Child Abuse Unit	698-9747
Child Abuse Hotline	266-0162
Emergencies	911

Child Care for Low-Income Families and At-Risk Children	757-5018
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Child Support

Circuit Court Clerk's Office—Courthouse	209-6707
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Children's Dental Services

Main Health Center Dental Services	209-8100
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City Youth Associations

Dixie Youth Association—Jerry Marshall	267-7957
Dupont/Rivermont —Donny Davidson	843-4931
East Brainerd—Jerry Herrod	855-2983
Hixson —Lee Butler	877-2947
Lakeside/Hillcrest	892-9475
South Chattanooga—Kenneth Simpson	624-7361
Tyner—Danny Willman	892-2799

Forgotten Child Fund	267-1887
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General Information about Children's Services

Child Health Services	209-8050
Family & Children's Services	755-2822
Tennessee Department of Children's Services	1-615-962-1150

Infant to Toddler Intervention/Education

Tennessee's Early Intervention/Assessment System	755-4779
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Tennessee Infant/Parent Service (Parent education—infant to toddler with disabilities)	634-3010
Immunizations	209-8190
Planned Parenthood	267-7923 or 1-800-488-5693
Pre Natal Care	
Eastside Health Center	493-9234
Pregnancy Prevention	209-8140

SENIOR CITIZENS

General Information

Elder Services	755-2870
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Home Repairs

Chattanooga Neighborhood Enterprise	756-6201
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Homemaking Services	755-2839
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Hot/Cold Weather Assistance

Chattanooga Human Services	757-5544
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Legal Advice/Abuse/Exploitation

Adult Protective Services	757-5541
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Senior Hotline	756-0128
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Meals on Wheels	755-6108
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Nursing Home Locator Service

Family & Children's Services	755-2822
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Recreation Programs for Seniors	757-PLAY (7529)
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Eastgate	855-9444
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Senior Centers

957 Boynton Drive	755-6130
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1000 Newby Street	755-6100
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2505 S Market Street	755-6136
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Subsidized Housing

Housing Info Line	267-5223
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Tax Relief for Seniors	757-5191
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Transportation Assistance

CARTA's Care-A-Van Service	698-9038
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Interfaith Elderly Assistance	265-2397
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PEOPLE WITH DISABILITIES

Blind Services

Tennessee Human Services Department	634-6729
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Vital Center	624-0025
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Cold Weather Assistance	757-5544
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Contact for Special Olympics & Mental Retardation Services

Orange Grove Center 629-1451

Deaf Services

Tennessee Division of Rehabilitation 634-6710

TDD 634-6874

Electric Power Board

Hearing Impaired Service: TDD only 757-1490

Information and Referral/Independent Living

Tri State Disability Resource Center 892-4774

Mental Illness—Social & Support Services

AIM Center 624-4800

Fortwood 266-6751

Johnson Mental Health Center 870-9033

Section 8 Rental Voucher

Chattanooga Housing Authority 752-4893

Social Security

Information 1-800-772-1213

TDD 1-800-325-0778

Eastgate Center 899-0649

TDD Hearing Impaired Office, 5700 Building-Eastgate 954-9364

Sports/Fitness

Parks, Recreation, Arts and Culture 697-1320 or 697-1308

Talking Books Library

Chattanooga-Hamilton Bicentennial Library 757-5310

TDD Hearing Impaired 757-5053

Transportation

CARTA Van Service 698-9038

TDD 698-8418

Handicapped Parking Stickers 209-6525

Vocational Rehabilitation

Tennessee Human Services Department 634-6700

THE ENVIRONMENT

Community Clean-up

Scenic Cities Beautiful 757-0061

Sparkle Wagon 757-5091

Illegal Dumping

Garbage 757-5204

Hazardous Waste 634-5745

Tires 757-5300

Pollution Complaints

Air Pollution Complaints 634-5745

Polluting Storm Drains, Ditches, River or Creeks 634-5745 or
757-0039

Tree Planting Advice—Best Species 697-1315

www.chattanooga.gov/urbanforester

Uncontrolled Erosion or Pumping Muddy Water

into Creeks, Storm Drains 757-0039

RECREATION, ENTERTAINMENT, CULTURE & HISTORY

Allied Arts Information 756-2787

African American Museum 266-8658

Arts & Music Classes 697-1325

Boat Registration 209-6500

Challenger Center 755-4126

Chattanooga Department of Parks, Recreation,

Arts and Culture 757-PLAY (7529)

City Parks information 697-1310

City Recreation Centers & Playgrounds 697-1309 or 697-1316

Convention & Visitors Bureau 756-0001

Coolidge Park 757-2143

Creative Discovery Museum 756-2738

Engel Stadium 624-6814

Finley Stadium 266-4041

Friends of Riverbend Festival 756-2212

Greenways/Hiking Trails 697-1310 or 842-6629

Hamilton County Parks 842-0177

Hunter Art Museum 267-0968

I-Max Theater 266-4629

Memorial Auditorium 757-5042

Outventure (canoeing, backpacking, rappelling,

rock climbing, rafting) 842-6629

Public Golf Courses 757-PAR4 (7274)

Reflection Riding 821-9582

Regional History Museum 265-3247

Sports programs 757-7252

Tennessee State Parks 1-800-421-6683

Tennessee Riverpark 493-9244

Tennessee Wildlife Center 821-1160

Ticket Information—local & national 800-730-7373 or 800-962-2985

Tivoli Theatre 757-5050

Waterfront Parks 493-9244 or 1-800-421-6683

In this Section

- **Helpful City Government Numbers**
- **Helpful Non-City Government Numbers**
- **State and Federal Officials**
- **Election Information**

Helpful City Government Telephone Numbers

If you have a problem with a city service, call City-Wide Services at 757-5180 or the Neighborhood Services Department at 757-5277.

The various licenses and permits issued by the city are listed in this section under “Permits”; licenses for construction trades are listed under “Boards”.

EMERGENCY—Police, Fire, Medical Call 911

A

Abandoned Automobile	757-5204
Abandoned Building.....	757-5204
Accident Reports (Police Records)	698-9527
Accounts Payable	757-5230
ADA complaints	757-4810
Adjustments—sewer rates	757-5026
Ad Valorem (Property) Tax	757-5191
Aerobics Classes	697-9720
Air Pollution	634-5745 or 867-4321
Airport Authority	855-2200
Alley uses—complaints	757-5450
Animal Bites, Tags	624-5302
Appliance Collection	757-5300
Art Camp	697-1325
Art Classes & Center	697-1325
Auctions: City/Police Property	757-5189
Auditorium Box office	757-5042
Auditorium Rental	757-5042
Auto Theft	698-2525

B

Back Taxes	757-5281
Ballfields	697-9726
Beer Inspector	698-9793
Bid Information	757-5184
Board of Construction Appeals.....	757-5105
Board of Electrical Examiners	855-9414

Board of Gas Examiners	757-5105
Board of Mechanical Examiners	757-5105
Board of Plumbing Examiners	757-5105
Board of Zoning Appeals	757-5105
Brainerd Golf Course	855-2692
Bridges	757-5123
Brown Acres Golf Course	855-2680
Brush Removal	757-5091
Building Inspection/Permits	757-5105
Building Inspections/Plan review	757-5105
Building Maintenance Division	757-0968
Building & Grounds Maintenance	757-5285
Burglary	698-2525
Business License	757-5195
Business Taxes	757-5191

C

Chattanooga Housing Authority	752-4893
Child Services—Day Care Referral	
Counselor	757-5018
Payments	757-5306
Center	757-0950
In-home	757-0952
City Attorney	757-5338
City Council Office	757-5196
City Court Clerk	757-5141
City Court Judge	757-5148
City Finance Officer	757-5234
City-Wide Services	757-5300
City Park Reservations	697-9710
City Stickers	757-5191
Code Enforcement & Services Division	757-5204
Construction	757-5105
Housing/Neighborhood	757-5204
Codes and Community Services Commission	757-5204
Cold Weather Emergency Help	757-5544
Community Centers/Senior Citizens	757-PLAY (7529)
Community Development Office	757-5133
Community Policing Coordinator	698-9791
Community Theater	757-5042
Conflict Resolution	757-5277
Construction Permits	757-5105
Contracts Management	757-2070
Convention & Trade Center	756-0001
Coolidge Park	757-2143
Credit Union	757-5210
Cultural Arts	697-1325

D

Day Camps	697-1309
Day Care Referral Services	757-0950
Dead Animal Pick-up	698-2525
Disability Sports & Fitness	697-1320
Ditch Cleaning	757-3303
Dog/Cat Licenses	622-8913
Dog—Stray or Injured	622-8913
Drainage Problem	757-0039
Driveway Pipe/Tiles	757-0039

E

Easements	757-5386
Electrical Inspectors/Permits	757-5105
Electronics Shop	698-9703
EMERGENCY—Police, Fire, Medical	911
Emergency Assistance (food, shelter, etc.)	757-5541
Employment (City government)	757-5200
Employee Benefits (City Employees)	757-5200
Employee Records	757-5260
Engineering	757-5117
Energy Assistance	757-5227, 757-5524
Equal Employment Opportunity (City employees)	757-4810, 1-800-669-4400
Erosion Control	757-0039

F

Facilities for Rent	
Brainerd Golf Clubhouse	855-2692
Community Theater (seats about 1,000)	757-5156
Coolidge Park Pavilion	757-2143
Memorial Auditorium (seats 3,866)	757-5156
Parks and Picnic Shelters	697-9710
Tivoli Theater (seats 1,762)	757-5156
Warner Park Zoo	697-1322
Family Neighborhood Centers	
Harriet Tubman	697-1644
McCallie Homes	757-5268
Finance & Administration Department	757-5234
Purchasing Division	757-5184
Cost Analysis	
Services and Products	
Real Property Management Division	757-4931
Sales and Acquisitions	
Leased Property Management	
Maintenance of City-Owned Property	
Redevelopment of City-Owned Property	

Finley Stadium	266-4041
Fire Administration	697-1417
Chief	697-1455
Fire Emergencies	911
Fire Fighters	697-1453
Fire Marshal	697-1448
Fire Prevention Bureau	697-1450
Compliance Inspections	266-5753
Fire Safety Codes Enforcement	697-1448
Hazardous Materials Unit	697-1455
Public Education Program	697-1450
Non-emergency	266-2753
Paramedics & EMTs	209-6900
Investigation	697-1435
Rescue	266-2753
Research/planning	697-1415
Records	697-1416
Safety	697-1438
Training	697-1453
Water	697-1449
Supply	697-1489
Fitness/Wellness Programs	697-1320
Fleet Management Division	757-5162
Flood Zone Information & Complaints	757-0039
Maps	757-5124
Foreclosure Counseling	757-5540
Forester (Municipal)	697-9715
Foster Grandparent Program	757-5509
Franchise to use City Property	757-5123
Frost Stadium	624-6814

G

Garbage Collection	757-5092
Garbage Dumping – Illegal	757-5204
Gas Permits/Inspection	757-5105
Geographical Info System (GIS)	757-0555
Golf Courses	855-2692
Brainerd Golf Course	855-2692
Brown Acres	855-2680
Grants Coordinator	757-4903
Greenway Farm	842-6629
Greenways/Trails	265-5229
Brainerd Levee, Blue Blazes Trail, Old Wauhatchie Pike	267-5218
North Chickamauga Creek Greenway	842-6629
Tennessee Riverpark	493-9244

H

Handicapped Parking Stickers	209-6525
Hazardous Materials Emergencies	911
HeadStart	493-9754
Avondale Center	493-9750
Bethlehem Center	757-0025
Children's Home/Chambliss Shelter	698-2456
Cedar Hill Center	867-3236
Daisy Center	842-9412
North Chattanooga	757-4745
Signal Center	624-9301
Summit Center	855-9402
Heating Assistance	757-5524
Historic Preservation	266-5948
Hit & Run	698-9589
Homebuying & Repair Programs	756-6201
Homeschool fitness program	697-1320
Household Hazardous Waste Disposal	698-9531
Housing Complaints (Substandard Structures)	757-5204
Housing Authority	752-4893
Human Rights/Human Relations	757-4810
Humane Society	624-5302
Human Services Department	757-5551

I

Illegal dumping	757-5204
Information Systems/Technology Support	757-5082
Inspections	
Erosion	757-0039
Fire	697-1448
Building, Electrical, Gas, Mechanical, Plumbing	757-5105
Zoning, Demolition, House-Moving, Signs	757-5105
Taxi & Wrecker	698-9793
Buildings and Safety/Health	757-4204
Internal Audit	757-5260

J

Job Line	757-5455
Judge, City Court	757-5148

L

Landfill (City)	344-9737
Landlord/Tenant Relations: Fair Housing Commission	757-4810
Leaf Collection	757-5091

Libraries

Chattanooga-Hamilton County Bicentennial Library

1001 Broad St.	757-5310
Eastgate Branch—5900 Building, 5705 Marlin Road	855-2689
Northgate Branch—5020 Hixson Pike	870-0635
Ooltewah/Collegedale Branch—9318 Apison Pike	396-9300
South Chattanooga Branch—925 W. 39th St.	825-7237
Literature—See “Permits”. Construction Trades—see “Boards”.	
Litter on Street or Sidewalk	757-5204
Little League	697-1308

M

Maps	757-5124
Mayor’s Office	757-5152
Memorial Auditorium	757-5042
Mechanical Inspections/Permits	757-5105
Missing Persons	698-2525
Moccasin Bend Waste Treatment Plant	757-5026
Mortgage Assistance	757-5540
Music Classes	825-6676

N

Nature Programs	842-9480
Narcotics	493-BUST
Neighborhood Associations	757-5277, 756-6201
Neighborhood Services Department	757-5071
Noise Pollution	698-2525
Nutrition Sites	757-5544

O

Ordinance Files	757-5196
Outdoor Adventure Programs	842-6629

P

Parking Violations	757-5144
Parks Information	757-7252
(For complete list, see Parks & Recreation Department.)	
Parks, Recreation, Arts and Culture	757-5167
Paving	757-5032
Payroll	757-0546
Performance Venues	757-5042
Permits	
Adult Entertainment	757-5195
Beer & Liquor	757-5191
Building	757-5105

Burning	867-4321
Cellular Towers	757-5105
Construction Trade Licenses	757-5105
Demolition	757-5105
Electrical	757-5105
Fireworks	697-1448
Gas	757-5105
Going Out of Business	757-5564
Handicapped Parking	204-6525
House Moving	757-5105
Land Clearing (disturbing)	757-0039
Mechanical	757-5105
Mobile Home (replacement)	757-5105
Parade or Special Event	757-5005
Plumbing	757-5105
Right-of-Way	757-5123
Sidewalk Vendor	757-5195
Sign	757-5105
Street Closing (festivals, block parties, parades, walks, runs)	757-5005
Street Cuts	757-5032
Taxi	698-9793
Tree Cutting or Removal	697-1315
Wrecker	698-9793
Personnel Department	757-5200 (Job Line 757-5455)
Risk Management Division	757-5312
Casualty Insurance	
Employee Safety Regulations	
OSHA	
Planning Agency & Commission	757-5216
Planning Operations	209-6677
Plans Review	757-5105
Plat Information	757-4886
Playgrounds (For complete list see Parks & Recreation Department)	757-PLAY
Plumbing Permits/Inspection	757-5105
Police Chief	698-9662
Police Department	
Emergency	911
Information/Administration	698-9500
Non-Emergency	698-2525
Citizen Complaints—Internal Affairs	757-2015
Precinct Information	
College Hill Courts	757-0601
Downtown Precinct	757-2460
Eastgate Precinct	855-9456
East Lake Courts	698-9598
Tubman Homes	493-2810
Pollution Complaints	757-0039

Asbestos, Odor, Air Emissions	867-4321
Water, Ditches, Rivers, Creeks, Storm Drains	757-0039
Water Quality and Water Pollution	757-0039
Leaking underground Storage Tanks– Tennessee Environmental Association Center	757-0039
Population Data	757-5216
Potholes	757-5336
Power Outage	756-2706
Power Line Down	756-2706
Powerhouse Fitness Center	697-1320
Property Lines	757-5124
Property Tax (City Property Appraiser)	757-5191
Property Management (City owned)	757-4931
Public Works Department Administration	757-5110
Purchasing	757-5184

R

Rabies Information	622-8913
Radio Communications.....	911 Services
Real Estate Services	757-4931
Recreation Centers and Playgrounds	757-PLAY
(For complete list, see Parks & Recreation Department)	
Recreational Activities	757-PLAY
Recycling Center (Warner Park)	697-1408
Recycling Administration/Education	757-5464
Regional Planning Agency (RPA)	668-2262
Rental Assistance	757-5551
Rentwise! Handbook	757-5277
Rescue-Emergency	911
Reverse Mortgage Counseling	757-5540
Right of Way	757-5124
River Park Walk	493-9244
Roads	757-5182
Rodent Control	757-5204
Ross's Landing	757-4968

S

Sanitary Sewer Complaints	757-5026
Scenic Cities Beautiful	757-0061
Senior Citizens Centers/Activities	757-7529
(Also see section “Senior Citizens”)	
Sewer Bill Information	757-5026
Sewer (new) Payment Plan	757-5105
Sewer Connection/Complaints	757-5124
Sign Permits/Inspection	757-5105
Social Services	757-5544

Southside Development	757-2022
Sparkle Wagon	757-5091
Special Population Sports/Fitness	697-1320
Sports Programs, Leagues & Camps	697-1308 or 697-1346
Storm Sewer Management	757-0039
Storm Water Fees	757-0039
Street Cleaning	757-5288
Street Cut Inspection	757-5105
Street Cut Permit	757-5105
Street Lights	756-2706
Street Locations	757-5124
Street Signs	757-5300
Street Maintenance	757-5363
Subdivision Standards	757-4886
Summer Feeding Program	757-5480
Summer Youth Programs/Camps	757-7529
Surplus Food Distribution	757-5480
Surveys	757-5103
Swimming Pools (public)	697-1308 or 697-1330

T

Tax Collector (Treasurer's Office)	757-5191
Tenant/Landlord Relations	757-4755
Tennis Courts/Classes	697-9700
Ticket Box Offices—City Facilities	757-5042
Tickets—Parking	757-5144
Tickets—Traffic	757-5141
Tire Collection/Recycling	757-5300
Tivoli Theater	757-5042
Trade Center	756-0001
Traffic Engineering	757-5005
Traffic Violations	698-9594
Traffic Signs and Signals	757-5355
Transportation Planning	757-5216
Trash Collection	757-5091
Tree Cutting	697-1315

U

Urban Design Center	266-5948
Urban Forester	697-1315
Utility Assistance	757-5544
Utility Construction	757-5005

V

Variance Information	757-5105
Vehicle Maintenance (City)	757-5162

Vital Statistics	757-5126
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W

Warner Park	697-1300
Warrants	698-2525
Weatherization of Low-income Houses	757-5536
Weed Control	757-5204
Weightlifting	697-1320
Wood Disposal & Recycling	698-9331

X, Y, & Z

Yard Waste Collection	757-5091
Youth Programs	697-1309
Zoning Information	209-6677
Zoo	697-1322
Zoo Camp	697-1319

Helpful Non-City Government Telephone Numbers

Abused Children 24 Hour Hotline	266-0162
Adult Education	697-3364
Agriculture Extension Service	855-6113
Ambulance Service	911
Arson Hotline	800-762-3017
Automobile Tags & Titles	209-6505 or 209-6525
Auto Theft	209-8950 (County)
TDD Services	209-6131
Back Taxes	(County) 209-7272
Birth & Death Certificates	209-8025
Blind Services	634-6729
Boat Registration	209-6500
Business License Outside City limits	209-6500
Chattanooga Chamber of Commerce	756-2121
Chattanooga Convention and Visitors Bureau	756-8687
Chattanooga State Technical Community College	697-4400
Child Support	209-6707
Payment Hotline	209-6740
Circuit Court Clerk	209-6700
Coast Guard	622-2101
Commission on Children & Youth	634-6210
Congressman Zach Wamp	756-2342
Contractor (construction) License	800-544-7693
Crime Stoppers	698-3333
Criminal Court Clerk	209-7500
Deeds—Registrar's Office	209-6560

Driver's License	634-6218
Education	
Information Line	209-8500
Central Office	209-8400
Homework Hotline	209-7755
Parent Involvement	209-8595
Public Information	209-8615
Counseling Services	209-8652
Social Work Services	209-8653
Superintendent	209-8600
Transportation	209-5680
Elderly Abuse	634-6624
Elderly Legal Help	756-0128
Emergency Services	209-6900
Environmental Health Hazards	209-8110
Environmental Info/Education	266-0521
Families First	697-3364
FHA Mortgage Loans	800-697-6967
TDD	800-577-5339
Food Stamps/Cash Assistance	634-6200
Governor's Office	634-6327
Gun Permit	634-6218 or 634-6219
Handicapped Parking Stickers	209-6525
Hamilton County Commissioners	209-7200
Hamilton County Executive	209-6100
Health Centers	
Main Center 921 E 3rd St.	209-6010
Homeless Health Center	265-5708
Eastside 2210 Main St.	493-9234
Homelessness	265-5708
Human Services	
City	755-5551
State	266-0162
Hamilton County	209-6800
Immunizations	209-8030
Income Tax Information	800-829-1040
Problem Solving	800-829-4477
Insurance	
Consumer Services	800-342-4029
Elderly	800-525-2816
Juvenile Court Clerk	493-9263
Marriage Licenses	209-6500
Medicare Info	800-342-8900
Nursing Home Finder Service	755-2870

Passports	499-8261
Poison Control Center	800-288-9999
Post Office Information	499-8231
Public Defender	634-6374
Rehabilitation/Disabilities	634-6700
Rental Assistance (Emergency Only)	209-6833
Senator Bill Frist	894-2203
Senator Fred Thompson	752-5337
Septic Tanks & Sewers	209-8110 or 209-6410
Sheriff – Hamilton County	622-0022
Small Business Development (State)	634-6376
Small Business Planning and Services	752-1774
Social Security	800-772-1213
TDD	800-325-0778
Soil Conservation	894-1687
State Parks	800-421-6683
Streets/Highways Complaints/Reports	
Hamilton County Public Works	209-6406
Road Info	800-858-6349
Tax Assessor	209-7300
TennCare Information	209-8300
Tennessee Valley Authority	751-0011
Veteran's Affairs	634-6488
TDD	855-6465
Voter Registration	209-7720
Water Pollution Complaints	634-5745
Wildlife Resource Agency	800-262-6704
Weather Information	634-5855
Workforce Development	697-3364 or 757-5013
Zip Code Information	800-275-8777

In this Section

- **Elections**
- **State/Federal Elected Officials & Elections**
- **Stay In Touch With Your Elected Representatives**

Registration

It takes about two minutes to become a voting member of your city, county, state and federal governments. Voting is your privilege if you are 18, a permanent resident of Hamilton County, a citizen of the United States, and have not been convicted of a felony. Registration forms are in larger libraries and post offices, driver's license bureaus, the Human Services Departments and the Election Commission headquarters at 4th Street and Georgia Avenue.

Elections

Elections for City officials are held in March, every four years. The next will be in March 2001.

Elections for the President, Vice-President, US Senators and Representatives, Governor, State Senators and State Representatives are held on the first Tuesday after the first Monday in November of every even-numbered year.

Elections for judicial and county officials and State primary elections are held on the first Thursday of August of every even-numbered year. Not every office has to be filled every year. For instance, the President runs for office only every four years.

Your polling place is on your registration card. For absentee ballots call 209-7720.

• IN NASHVILLE, TENNESSEE

- Governor: Don Sunquist, 540 McCallie Ave.
- Phone 634-6327
- FAX 634-6330

• Chattanooga: State Senators to the Tennessee General Assembly

- Senator: Ward Crutchfield, 10th District
- Phone 1-615-741-6682 or local 756-6700
- e-mail ... sen.ward.crutchfield@legislature.state.tn.us
- FAX 756-3018

• **Address: 707 Georgia Ave., Suite 301, Chattanooga, TN 37402**

• **Committees: Commerce, Labor & Agriculture; Finance, Ways & Means; Judiciary; Calendar; Rules; Delayed Bills.**

- Senator David Fowler, 11th District
- Phone: 1-615-741-1764 or local 756-7000
- e-mail Sen.david.fowler@legislature.state.tn.us
- FAX 756-4801

• **Address: PO Box 1749, Chattanooga 37401**

• **Committees: Judiciary (Vice Chairman); General Welfare, Health & Human Resources.**

• Local Representatives to the Tennessee General Assembly

- Terms expire in year 2000. All earn \$16,500 per year plus travel and office expenses. Business address for all is Legislative Plaza, Nashville, TN 37243. Toll Free: 1-800-449-8366-1 plus the last four digits of business telephone number.

- Bobby G. Wood, 26th District
- Office 1-615-741-3920
- Home 899-2187
- FAX 899-2191
- E-mail rep.bobby.wood@legislature.state.tn.us

• **Home address: PO Box 16607, Chattanooga, TN 37416**

• **Represents citizens in areas: Apison, Birchwood, Collegedale, Ganns, Harrison 1 & 2, Hixson 3 & 4, Meadowview, Ooltewah 1 & 2, Pleasant Grove 1, Snow Hill.**

• **Committees: Commerce; Finance, Ways & Means**

Bill McAfee, 27th District Office: 1-615-741-3949; Home: 870-2143
FAX 499-9757
E-Mail rep.bill.mcafee@legislature.state.tn.us

Home address: PO Box 15008, Chattanooga, TN 37415

Represents citizens in areas: Fairmount, Lookout Mountain, Mountain Creek, Northwoods North & South, Red Bank 1, 2, 3, & 4, Riverview, Signal Mountain East, Signal Mountain West, Stuart Heights, Valdeau, Valley View East & West, Walden, Wauhatchie city & county.

Committees: Conservation & Environment; Government Operations

Tommie F. Brown, 28th District Office: 1-615-741-4374; Home: 622-7474
E-Mail rep.tommie.brown@legislature.state.tn.us

Home address: 603 N Highland Park Avenue, Chattanooga, TN 37404

Represents citizens in areas: Alton Park, Annicola, Avondale, Bushtown, Cedar Hill, City Hall, Courthouse, Dalewood, Downtown, Eastdale, Howard, Missionary Ridge North, Moccasin Bend, North Chattanooga, Orchard Knob, Piney Woods, St. Elmo.

Committees: Children & Family Affairs; Government Operations; Finance, Ways & Means

Brenda Turner, 29th District Office: 1-615-741-6381; Home: 622-3171
E-Mail rep.brenda.turner@legislature.state.tn.us

Home address: 3425 Audubon Drive, Chattanooga, TN 37411

Represents citizens in areas: Airport, Bonny Oaks, Brainerd 2, Clifton Hills, East Chattanooga, East Lake, East Side, Eastgate 2, Kingsport, Lupton City, Missionary Ridge South, Northgate, Ridgedale, Ridgeside, Sunnyside, Tyner 2, Woodmore.

Committees: Commerce; Health & Human Resources

Jack Sharp, 30th District Office: 1-615-741-1934; Home: 698-4339
E-Mail rep.jack.sharp@legislature.state.tn.us

Home address: 3211 Old Ringgold Rd., Chattanooga, TN 37412

Represents citizens in areas: Brainerd 1, Brainerd Hills, Concord 1a & 2, Eastgate 1, East Brainerd, East Ridge 1, 2, 3, 4, & 5, Tyner, Westview 1, 2, 3.

Committees: State & Local Government; Transportation

Arnold A. Stulce, 31st District Office: 1-615-741-4381; Home: 332-3125
E-Mail rep.arnold.stulce@legislature.state.tn.us
FAX 332-3125

Home address: 141 Lewis St., Soddy Daisy, TN 37379

Represents citizens in areas: Bakewell 1 & 2, Dallas, Dupont, Falling Water, Flat Top Mountain, Harrison, Hixson 1 & 2, Lakesite, Lake Hills, Middle Valley, Mowbray, Murray Hills, Northwoods North 1, Pleasant Grove 2, Sale Creek, Soddy Daisy North & South, Summit.

Committees: Conservation & Environment; Education

IN WASHINGTON DC

President: George W. Bush (202) 456-1414
Vice President: Dick Cheney (202) 456-2326

US Senators—Tennessee

Bill Frist—5600 Brainerd Rd. 894-2203
FAX 894-5278
Fred Thompson—Joel W. Solomon Federal Bldg. 752-5337
FAX: 752-5342

Chattanooga: US Congressman—3rd District Tennessee

Zach Wamp—900 Georgia Ave., Suite 126 Chattanooga 756-2342
FAX 756-6613

In this Section

- **Executive Branch**

*City of Chattanooga
Mayor & Departments*

- **Legislative Branch**

Council; Law-making

- **Judicial Branch**

Courts

- **Departments of
City Government**



THE CITY OF CHATTANOOGA

Chattanooga is one of the leading cities in the southeast with more than 150,300 people within 127 square miles. It lies within Hamilton County with a population of about 295,000.

History

The city was founded on the banks of the Tennessee River in 1815. It was incorporated by the Tennessee General Assembly in 1839. In 1972 the voters of the city adopted Home Rule which enabled voters to approve amendments to the city's Charter at general elections.

In 1990, under an Agreed Order, the Charter was altered extensively to eliminate the Commission form of government and to vest in the Office of the Mayor all executive and administrative authority. A City Council of the City was formed and vested with all legislative (law making) and quasi-judicial authority.

Mayor and Council

Under the Mayor-Council form of government, the Mayor is elected at large and is not a member of City Council; the Council is composed of nine members elected from nine districts within city boundaries to serve 4-year terms.

Independent Arms of the City

Independent city-chartered agencies are responsible for economic development, generation of electricity, affordable housing, public housing, mass transportation, the airport, the convention center, the hospital, the stadium, and workforce development.

Private Citizen Contribution

At any given time, several hundred private citizens provide expertise and guidance to the municipality through advisory and regulatory boards, and by serving as directors on policy-setting boards and commissions. The public service contributed by citizens is of inestimable value and benefit to the whole community.

These boards and commissions usually are appointed by the Mayor or City Council, and provide their expertise in diverse areas such as the environment, public housing, libraries, recreation, and human services. Citizens are also asked, from time to time, to form ad hoc committees to make recommendations on critical issues facing the city.

Financial Integrity

For information on revenues distributed to departments and agencies, consult the 1999 Comprehensive Annual Budget Report for Chattanooga available at the public library.

Total city revenue in the late 90's is approximately \$169 million for general government and \$372 million for the proprietary funds. The investment portfolio fluctuates between \$125 and \$140 million, and the city's investment policy is approved by the State Treasurer and the Municipal Treasurer's Association of US and Canada. Chattanooga has earned an AA bond rating (Standard & Poors and Fitch) which means the city may easily borrow money at low interest rates, when necessary. The advantageous rate is passed along to taxpayers, as in the recent property tax reduction.

For the past several years the Budget Division has won the Distinguished Budget Award from the U.S. Government Finance Officers Association. The city is awarded a Certificate of Achievement for Excellence in Financial Reporting—usually every year.

Customer Satisfaction

A citizen survey released in mid-1999 showed that 89.8% of respondents were “satisfied” or “very satisfied” with city services, nearly 20% higher than in 1997. Only 10.2% reported that they were dissatisfied. Survey participants were almost equally distributed throughout the nine districts.

Future

The departments of the city are responding to public demand for efficiency, accountability and accessibility with a more coordinated, professional and customer-oriented approach under the leadership of Mayor Jon Kinsey.

HUD Presents to Chattanooga Five Gunther Blue Ribbon Awards

Chattanooga was the recipient of five “John Gunther Blue Ribbon” awards presented by the US Department of Housing and Urban Development at a meeting of the US Conference of Mayors in spring of 1998.

The award honors state and local governments that do the best job administering HUD-funded programs to expand the supply of affordable housing, create jobs, strengthen local economies, fight housing discrimination, reduce homelessness, increase home ownership and accomplish other goals to improve life in America’s communities.

In making presentations, HUD Secretary Andrew Cuomo said, “Chattanooga is doing an excellent job working in partnership with HUD and can serve as a national model. We are calling attention to the good work Chattanooga is doing because we want to help communities around the country learn from its success.” Chattanooga was the only city in Tennessee receiving five awards. They were for:

Consolidated Planning: “Each year Chattanooga carries out goals and objectives to implement its Vision 2000 strategy. This year was no exception.”

Decent Housing: “Exceptional progress has been made in providing decent housing. Chattanooga allocates approximately 64 percent of its Consolidated Plan dollars to providing safe, decent, affordable housing.”

Suitable Living Environment: “Through its anti-poverty strategy (part of its Vision 2000 Plan) the city funded a number of activities to open up opportunities for sustainable personal development and to permanently reduce poverty.”

Economic Opportunity: “Known for its effective use of private sector and local dollars to provide economic and business development, Chattanooga has moved to using Community Development Block Grant funds to provide economic opportunities to (qualified) persons.”

Overall: “As lead agency for the city, the Office of Economic and Community Development has been a leader in the effective and efficient administration of Consolidated Plan activities.”

Chattanooga also received four awards from HUD in 1997. The Gunther Awards are named for John J. Gunther, who was executive director of the US Conference of Mayors from 1961-1987.

OFFICE OF THE MAYOR

The mayor is a full-time official elected at-large every four years in the City General Elections, with a limit of two four-year terms. This office is the frontline contact with the citizens of the City of Chattanooga. The Mayor is responsible for the day-to-day operations of the city and is responsible to the citizens for the financial well-being of the city government. Weekly staff meetings are held with department administrators to monitor operations and to set department goals.

A primary fiscal responsibility is the submission of a balanced operating budget to the City Council each fiscal year, followed by a capital budget submission. The City Council may accept the budget proposals, or pass them with modifications. The operating budget ordinance includes authorized positions for each department.

The Mayor is the city's chief executive officer and oversees the operation of all city departments including the nine principal departments: Finance and Administration; Police; Fire; Public Works; Parks, Recreation Arts and Culture; Human Services; General Services; Personnel; and Neighborhood Services. The City employs approximately 2,540 people. Mayor's office—757-5152

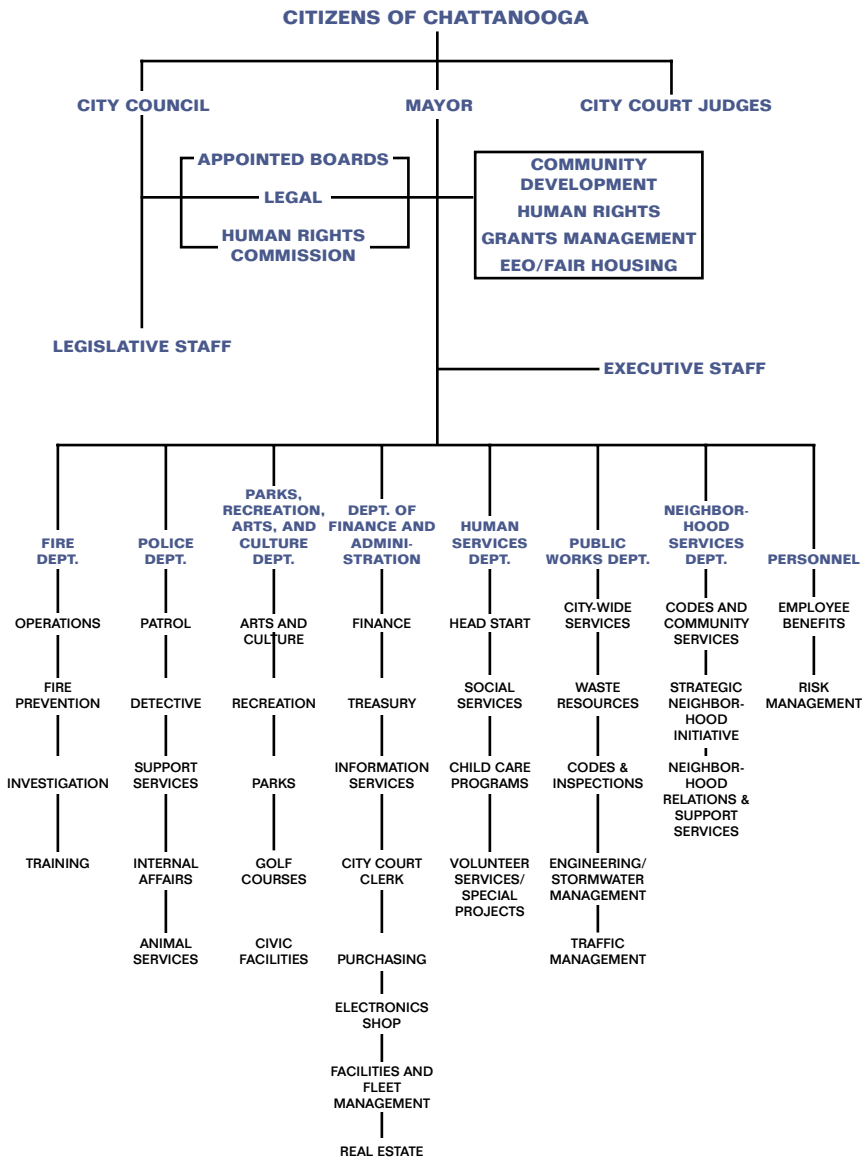
ORGANIZATION OF CITY GOVERNMENT

Mayor:	Bob Corker
Chief of Staff:	Mike Compton
City Council:	Ron Littlefield, Chairman, District 6 John Franklin, Vice Chairman, District 5 John Lively, District 1 Sally Robinson, District 2 Dan Page, District 3 Jack Benson, Sr., District 4 John Taylor, Sr., District 7 Leamon Pierce, District 8 Yusuf Hakeem, District 9
Legislative Staff:	Carol K. O'Neal, Clerk of the Council Randy Burns, Management Analyst
Legal:	Randall Nelson, City Attorney
City Court:	Walter F. Williams, City Court Judge Russell Bean, City Court Judge Ed Hammonds, City Court Clerk

Department Administrators, Deputy Administrators and Directors:

Finance & Administration:	James S. Boney, Administrator Daisy W. Madison, Deputy Administrator
Fire:	Jim M. Coppinger, Chief Tony Quarless, Fire Marshall
Human Services:	Bernadine Turner, Administrator Tommie Pruitt, Deputy Administrator
Neighborhood Services:	Kenardo K. Curry, Administrator William Penn, Assistant Administrator
Parks, Recreation, Arts and Culture:	Jerry Mitchell, Administrator Janice Miller-Hester, Deputy Administrator
Personnel:	Donna Kelley, Director Susan DuBose, Assistant Director Joe Shaw, Assistant Director
Police:	Jimmie L. Dotson, Chief Steve Parks, Deputy Chief Charles Cooke, Deputy Chief
Public Works:	William C. McDonald, Administrator Beverly P. Johnson, Deputy Administrator
Air Pollution Agency:	Robert H. Colby, Director
Chattanooga-Hamilton	
County Bicentennial Library:	Jane McFarland, Director
Regional Planning Agency:	Barry Bennett, Director
Scenic Cities Beautiful:	Carolyn Skipper, Director

CHATTANOOGA ORGANIZATIONAL CHART



THE LEGISLATIVE BRANCH

City Council

The Chattanooga City Council is elected by the nine districts of the city for four-year terms. Council members represent their constituents through the establishment of policies which generally take the form of ordinances, resolutions, or motions which establish the laws, proceedings and service levels for the community. Council meets weekly to consider the hundreds of ordinances and resolutions which must be deliberated each year, including cases where individuals have asked for a variance to zoning regulations. They approve the budgets of all city departments, and funds allocated to other organizations supported in whole or part by the city. All appointed officials—with the exception of the Mayor's staff—must be confirmed by the Council. The Council elects its chairperson each year, and uses a committee system, with seven standing committees. Special or ad hoc committees may be created from time to time.

The City Council conducts business in public sessions held in the Council Assembly Room of the City Hall Building at 101 E. 11th Street on Tuesday night of each week at 6:00 p.m. The public is welcome at any meeting. The administrative staff includes a clerk, an assistant clerk, a secretary, and a management analyst. Meeting agendas—and minutes of previous meetings—are available in the Council Office, Room 111 of City Hall.

Council has established a number of citizen advisory committees and boards to lend expertise in specific areas and to insure an open democratic process in governmental decisions. A description of these boards is in a later section.

Councilpersons currently earn \$18,343 annually, plus expenses—with the exception of Chairman who serves for one year at \$20,843. He/she presides at all Council meetings, and represents the council at many civic affairs.

All terms expire—and the next city election is held—in March 2001.

Council Office phone 757-5196, fax 757-4857 or
oneal_carol@mail.chattanooga.gov. Member e-mail addresses are found at
www.chattanooga.gov.

Council Committees

The chairperson of the council appoints council members to two or three committees each year. All serve on the Budget and Finance Committee.

Budget and Finance/Personal Committee. All matters relating to taxes, revenues and expenditures pursuant to action of the Mayor and Council; policies relating to employment with the City of Chattanooga; employee relations, benefits, grievance procedures, and equal opportunity provisions.

Economic Development, Environment and Planning Committee. Actions relating to efforts to aid economic advancement and to provide for a safe and livable environment for all citizens of Chattanooga.

Public Works/Better Housing Committee. Actions involving construction and maintenance of roads, sewers, and other infrastructure, public buildings and grounds, housing code issues, and necessary services such as solid waste management.

Safety Committee. Actions involving construction and maintenance of roads, sewers, and other infrastructure, public buildings and grounds, housing code issues, and necessary services such as solid waste management.

Legal and Legislative Committee. Dealing with City Code and Charter, Rules of Order for the city council, State legislative actions, drafting of Resolutions and Ordinances, etc.

Parks, Recreation, Arts and Culture Committee. Parks, playgrounds and greenways; programming of recreational and arts activities. Special events such as Riverbend and downtown animation, neighborhood and ethnic festivals; implementation of the Cultural Action Plan.

Health, Education, Human Services, and Housing Opportunities Committee. All matters relating to the minimization of community deficiencies, and the removal of barriers limiting the personal advancement of Chattanooga's citizens. Poverty, inadequate job skills, poor health care, low educational attainment, and inadequate shelter. Matters relating to housing and residential opportunities.

How Laws Are Made—

“Be it ordained by Chattanooga City Council that ...”

Municipal powers (laws) are established by ordinances, which are passed into law by City Council. To allow for public input, discussion and consideration, each proposed ordinance must be presented and read on three separate occasions and at two council meetings. Five members must vote affirmatively to adopt any motion, resolution or ordinance.

Upon final passage on the third reading, resolutions and ordinances are usually signed by Mayor and a Councilperson and delivered to the Clerk of the Council for permanent record. The City Attorney incorporates new law into the Official Code of Chattanooga which is available at the main public library. Council also has powers to amend and repeal laws through the same process.

Violators of the Code are brought before the City or General Sessions Courts.

How to Make Your Point at Government Meetings

At Council meetings, any citizen may make a presentation on any matter that Council has jurisdiction over for up to three minutes.

Always Schedule Your Appearance!

Phone the Council office—or the board or authority you wish to address—to confirm the time and place of the meeting.

Be Concise!

Prepare an outline of the points you wish to make. Keep your statement brief, if possible. Avoid clichés and repetitive language. If you plan to present a written statement, bring enough copies for all Council members, media and other interested observers.

Check Your Facts!

Be prepared to answer questions. If you do not have the necessary information, say so, and offer to provide it later, if possible.

JUDICIAL BRANCH

THE COURTS

The Chattanooga City Court shares space in the new Courts Building with the General Sessions and Criminal Courts of Hamilton County. The courts have separate officials, judges and legal functions.

City Court

The judges presiding over this court are Walter F. Williams and Russell Bean. The Clerk of the Court is Ed Hammonds. The court enforces city ordinances, including moving traffic violations, noise, auto registration, air pollution, fire, parking, permit, littering, zoning and housing code violations. The Court may assess fines up to \$50. The first Environmental Court docket was created by Judge Walter Williams in 1991 to assist in cleaning up the city. As a result, compliance with code regulations has increased from 30% to 90%.

Judge Williams is notable for alternative sentencing—particularly of young people with driving violations. Believing that education is the key to success, he reports that more than 813 defendants have obtained their General Equivalency Diplomas (GED) since he took office, with an additional 550 still under mandate to do so. 757-5148

General Sessions Court of Hamilton County

This state court has two divisions: Civil (under Clerk Judy Medearis) and Criminal (under Clerk Gwen Tidwell). Five judges preside over each division. The Civil Division is the county's small claims court handling monetary suits under \$15,000, contract disputes, evictions and garnishments.

The Criminal Division hears misdemeanor and felony cases but may only convict on misdemeanors. Types of cases include bad checks under \$500, domestic violence, theft, moving traffic violations (state court), forgery, fraud among others. Preliminary hearings for any type of criminal charge are held in this court. Cases may end in conviction, dismissal, a new indictment, or be forwarded to Criminal Court. All cases originate through city or county police agencies who investigate and assist citizens in swearing out arrest warrants. Criminal Court: 209-7600; Civil Court: 209-7630

Criminal Court of Hamilton County

Three judges preside over three divisions of this state court where felonious—and some misdemeanor cases—are tried by jury. When someone is “bound over to the Grand Jury,” the case arrives in this court which hears burglary, assault, arson, bad check charges over \$500, murder, rape and other major crimes. 209-7500

Judges

In person, address the Judge as ***“Your Honor”***. When writing, address as ***“The Honorable...”*** at Chattanooga-Hamilton County Courts Building 6th and Market Streets, 37402.

CITY COURT

Walter F. Williams
Russell Bean

GENERAL SESSIONS COURT

Division I
Richard Holcomb

Division II
Michael Carter

Division III
Clarence Shattuck

Division IV
Ronald Durby

Division V
Robert Moon

CRIMINAL COURT

Division 1
Douglas Meyer

Division II
Rebecca J. Stern

Division III (jury trials)

DEPARTMENTS OF CITY GOVERNMENT

MAYOR'S OFFICE

Office of Economic and Community Development administers the federal grants received by the city. Funds are used for affordable housing development, infrastructure improvements, economic development, and not-for-profit agencies that provide services to the public. In 1998 HUD honored the city with five John Gunther Blue Ribbon awards for exceptional progress in providing decent housing, anti-poverty and economic opportunity initiatives and consolidated planning. As the lead agency for the distribution of federal funds, the Office of Economic and Community Development also received an award for effective and efficient administration. 757-5133

Contract Management ensures compliance with contract provisions, policies and regulations in the construction of facilities. 757-2070

The Office of Planning and Development performs comprehensive strategic planning to achieve long range goals to enhance the quality of life for residents. 757-5133

The Risk Management Division administers employee safety and health (OSHA) regulations, employee medical and life insurance benefits, and the city's property and casualty insurance programs. 757-5325

FINANCE AND ADMINISTRATION

This department is responsible for all fiscal affairs of the City and manages an investment portfolio of approximately \$ 145,000,000. Because of a history of sound financial management, the city's bond rating is AA. Administration: 757-5234

The Building Maintenance Division works around the clock to insure that the public and employees can conduct business in clean, safe, and comfortable environments. 757-0968

The Electronics Shop installs and maintains all radio communications for the 911 Center, CARTA, the Airport, Police and Fire Departments, Public Works and Parks and Recreation areas. This division is on call twenty-four hours a day to insure that lines of communication are always open, providing routine and emergency services for the entire community. 698-9703

Fleet Maintenance takes care of the city's fleet of cars, vans, dump trucks, fire trucks, buses, boats and ultra light planes. This division operates three fully computerized fuel centers, a tire center and two vehicle maintenance facilities, employing highly skilled mechanics. 757-5162 or 697-1492

Purchasing is the buyer of services and products for city government, Chattanooga-Hamilton County Bicentennial Library, Scenic Cities Beautiful, Air Pollution Control Bureau and the Regional Planning Agency. It constantly compares prices and reviews proposals to ensure that dollars for goods and services are spent wisely. 757-5184

Real Property Management handles real estate sales and acquisitions, leased property management, maintenance and redevelopment of city-owned real estate. 757-4931

The Treasurer's Office is the city's revenue department, responsible for banking and investment of all funds. It collects property taxes and stormwater fees, which are the city's largest source of revenue. It issues licenses and permits to business establishments, including going-out-of-business permits. 757-5191

The Information Services (IS) Division provides the city's information technology, data processing, and Helpdesk services. IS supports over 200 government facilities that form a community network of more than 6,000 workers linked to e-mail and the Internet. 757-5082

Chattanooga City Court, also known as Municipal Court, has jurisdiction in cases involving violations of city ordinances. It maintains court records and collects court fees and fines for moving, parking, housing code and environmental violations, among others. 757-5141

The Accounting Division processes all financial transactions of city government, performs financial analyses and develops procedures for financial operations. 757-5230

The Accounts Payable Division pays all city obligations, including payments to vendors. 757-5230

The Budgeting Division coordinates the annual budget and monitors departmental spending. 757-5230

The Payroll Division prepares payroll checks, records and W-2 forms. 757-5239

The Internal Audit Division reviews departmental policies and procedures for compliance with regulations. 757-5260

FIRE

The Chattanooga Fire Department employs 400 professional firefighters who respond to more than 11,000 emergency calls a year. Up to 75% of these are medical and rescue calls with average response time under five minutes. The Department qualifies as Class III and is striving for Class II, a designation which directly affects insurance rates of citizens. Fire Chief: 697-1455

The Operations Division is the most visible part of the department because they are responsible for fire suppression, and maintenance of 19 fire stations and 44 specialty vehicles. Even though Chattanooga's Class A ambulance service is a function of county government, many times some of the Fire Department's 26 paramedics and 17 emergency medical technicians (EMTs) are the first on the scene. One hundred and forty three fire fighters are Medical-First-Responders trained to stabilize and properly immobilize patients, and they are equipped with resuscitators and defibrillators. Within four years, all fire fighters will be so trained. This division responds to hazardous material emergencies and accidents where jaws-of-life equipment is needed to remove victims from vehicles. 697-1417

The Fire Prevention Bureau technical inspectors visit businesses, schools, and other public buildings to insure they are in compliance with national fire safety codes. They also inspect and may order remedies pertaining to storage and use of explosives. They have a particular duty to examine inflammables, fire alarm systems and fire escapes, and hazardous manufacturing processes. Bureau representatives also educate groups about fire safety. 697-1450

The Fire Investigation Division is comprised of sworn firefighters who have specialized training and full police powers. The department credits the Mayor for commitment to more resources for this team. 697-1439

The Training Division instructs recruits on firefighting skills. They update all fire firefighters on the latest developments in emergency response. 697-1453

HUMAN SERVICES

The Department is established to administer public programs of a human nature in Hamilton County. It operates 18 separate programs funded totally or in part by federal, state or local funds. Its mission is to improve the quality of life for poor and/or disadvantaged citizens by providing temporary assistance, mobilizing community resources, and encouraging self-help activities and programs that will alleviate poverty conditions in the community. An advisory board of 31 citizens advocates for and oversees programs.

The Social Services Division provides emergency financial assistance, homeless prevention, referrals, HUD housing counseling, weatherization assistance, energy subsidies, surplus foods, a summer feeding program for children and family development activities for low-income citizens or others eligible for the various programs. See Helpful City Phone Numbers. 757-5555

The Head Start Program is a federally funded comprehensive, family focused child development program for children of low-income families. Its purpose is to bring about a greater degree of social competence in young children to help ensure they begin school ready to learn, and that they can effectively deal with both present environment and later responsibilities in school and life. Funded by the United States Department of Health and Human Services, it serves over 600 children in eight locations throughout the city and rural Hamilton County. The Head Start Program serves three and four year olds and Early Head Start serves pregnant women and infants to age three. The program provides evaluation, diagnosis, and special services to children with disabilities. For a listing of centers, see Helpful City Phone Numbers.

The Child Care Assistance Broker Services Program provides child care subsidies to eligible parents who are employed, in a training program, or attending college full-time. Placements for ages 6 weeks to 13 years. Also serves foster care and protective services cases. 757-5018

Child Care Services provides comprehensive and affordable child care services in a nationally accredited center setting or in homes located throughout the city. Daycare for infants and toddlers is provided for parents who are pursuing educational or employment opportunities. 757-0950

The Foster Grandparents Program provides a mutually beneficial continuing relationship between an elderly person and a child with special needs in Hamilton, Bradley and McMinn Counties. 757-5509

NEIGHBORHOOD SERVICES

The department is recently expanded with the broad mission to help revitalize neighborhoods through human development and insuring the safety of properties. It regards neighborhoods as vital elements of the city that should be informed and organized so as to effectively interact with government. The long-range goal of the department is to empower neighborhood leadership to bring about economic strength, diversity, equality, security and harmony in all areas of the community. Coordinating with other departments, it hopes to create more of a balance in services to neighborhoods.

The Codes and Community Services Division (formerly known as Better Housing) enforces the city's housing and building standards, and the anti-litter, overgrowth and abandoned/inoperable vehicle codes. This task is accomplished through combined efforts of inspectors, support staff and Environmental Court. 757-5204

The Neighborhood Relations and Community Support Division works for well-being through communal activity. It helps develop community-based organizations such as non-profits or neighborhood associations who want to establish a presence. It offers mini-grants to neighborhood associations wishing to train leaders and build connections. 757-5054

PARKS, RECREATION, ARTS AND CULTURE

The City of Chattanooga provides its citizens with a diversified program of sports, neighborhood recreation centers, parks, playgrounds, arts, and many special events. Facilities for both active and passive leisure pursuits are found throughout the City's 1,300 acres of managed space. A 16-page brochure listing all department programs and facilities is available at 757-5111.

The Administrative Division is composed of the Administrator and two Deputy Administrators, two public information officers, two project planning positions, and two office assistants who handle the majority of all paperwork, including payroll, purchasing and financial accounting. Call the administrative office at 757-5167 for more information.

The Arts and Culture Division provides music, dance, and visual art programs to the public through fee-based classes and free programs at all city recreation centers. Over 100 local professional artists and crafts people are hired annually on a contract basis as instructors to teach daytime, evening, and weekend classes to participants of all ages and abilities. A course catalogue listing all classes and activities is published quarterly. To get on the mailing list, call 697-1325.

The Civic Facilities Division operates the Memorial Auditorium, the Community Theater, and the Tivoli Theater, handling all maintenance as well as booking the facilities with hundreds of programs and performances. An advisory board made up of 12 citizens provides management with information relative to program questions and policies that do arise. The division produces between 20-25 percent of the department's total revenue and almost half of its own operating expenses. The not-for-profit TAPA organization provides the necessary underwriting to lure quality productions into the Chattanooga market. Call 757-5042 for more information.

The Golf Course Division has management and supervisory responsibilities over both municipal courses, Brainerd and Brown Acres, including maintenance and care of the courses, Pro Shops, and restaurant operations. Special attention is provided to attract new golfers to the courses via special outings and tournaments. Call 855-2692 or 855-2680 for more information.

Parks Division employs 116 full-time employees and 28 part-time employees in a maintenance operation which handles over 35 buildings, 78 tennis courts, 14 area parks, two swimming pools, the Warner Park Zoo and such locations as the Aquarium Plaza and Riverwalk. All organized sports organizations and facilities are serviced by this division in providing continuous care during each season. Call 697-1310 for more information about park facilities.

The Recreation Division is responsible for the development of active recreation programs in 23 indoor Centers. These Centers range in size from 2,500 square feet to approximately 14,000 square feet with gymnasiums and meeting rooms. Organized youth sports, senior citizen programs, a public fitness center, two outdoor pools, and outdoor recreation adventures are all part of the offerings being generated. For more information about recreation programs of facilities, call 757-5111.

Phone numbers for the following programs and facilities are listed in the Helpful City Government Numbers section: Art Classes, Fitness Classes, Day Camp, Art Camp, Zoo Camp, Sports Camp, Golf Courses, Greenways & Trails, Performance Venues, Outdoor Adventures, Swimming Pools, Little League, and Youth Programs.

Parks, Playgrounds, Recreation Centers & Senior Programs

Parks 697-1310

Parks

Aquarium Plaza, Broad & 2nd Streets. The 2 acre plaza around the Tennessee Aquarium is designed as an outdoor museum, full of surprises and discoveries. Children play in the stream which winds through the major eras of our regional history and symbolizes the role of the river in Chattanooga’s development.

Boulevard Park, East 48th & Devine Streets. Formerly known as Cedar Hill, this park has been renovated to include a new multi-station playstructure and better parking.

Boynton Park, Cameron Hill. Overlooking the city and the river, this one-acre park features Civil War cannons and a fountain.

Caruthers Park, 33rd & Brannon Streets. This new 3-acre park offers a shaded walking trail, playground, ball-field, and picnic area.

Coolidge Park, Walnut Street (north shore). The newest addition to the Tennessee Riverpark, is one of the city’s premier attractions with a carousel, fountains to play in and plenty of open space. The park is on the north shore at the end of the Walnut Street pedestrian

bridge. The special events pavilion may be rented. 697-1310

Confederate and Citizens Cemetery, E. 5th & Palmetto Streets. Open only by appointment, this cemetery is burial grounds for Civil War soldiers and historic Chattanooga citizenry.

East Lake Park, 3018 E. 34th Street. This 16-acre park is Chattanooga’s oldest. It features a youth fishing pond, a playground, a walking path, tennis courts, and a senior adult building. An amphitheater and picnic pavilions are available for reservation.

Harris-Johnson Park, 28th Street. The new 5-acre park was donated to the city by Wheland Foundry and features a playground, a walking path, and a picnic area.

Jefferson Street Park, Jefferson & 18th Streets. This once deserted and unmanaged space is now a beautiful, open park featuring a new playground and a picnic pavilion.

Miller Park, 10th & Market Streets. The downtown crowd enjoys a lunchtime stroll by the large pond and fountain, and events in the outdoor amphitheater.

Miller Plaza, 11th & Market Streets. This privately-operated facility of River Valley Partnership is home to a mini-mall, several offices, the Waterhouse Pavilion, and a beautiful brick courtyard. It is a popular venue for concerts such as Nightfall and the Coffee House series.

Montague Park, 1141 East 23rd Street. One of the city's two major softball parks, this 45-acre facility includes 6 ballfields, a concession stand, a playground, and ample open space.

River Gallery Park, High Street at RiverWalk. The sculpture garden is privately owned and maintained, but open daily to the public. It is situated on an escarpment high above the river in the art district and features a changing array of original artworks.

Portland Park, Signal Mountain Boulevard & Suck Creek Road. This passive and open 4-acre park is great for unstructured leisure.

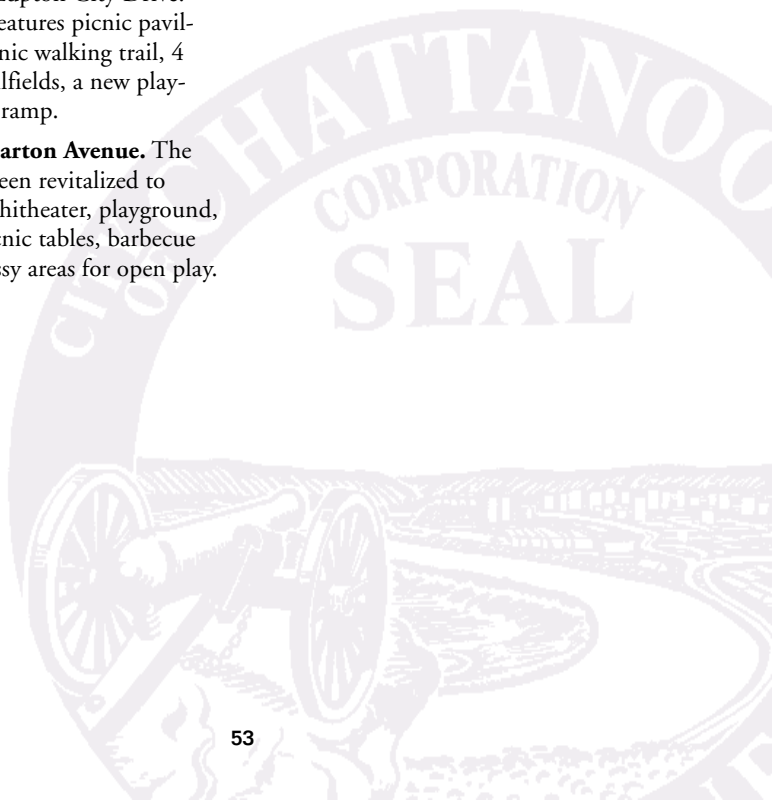
Rivermont Park, Lupton City Drive. The 61-acre park features picnic pavilions, shelters, a scenic walking trail, 4 tennis courts, 4 ballfields, a new playground and a boat ramp.

Riverview Park, Barton Avenue. The park has recently been revitalized to include a new amphitheater, playground, 2 tennis courts, picnic tables, barbecue grills and large grassy areas for open play.

Ross's Landing Park, Riverside Drive. Located on the Tennessee River across from the Aquarium, this city facility contains a marina, boat ramp, a docking area, sand volleyball pits, picnic areas, and public restrooms. It is the site of large outdoor events including Riverbend, RiverRoast, and others.

Walnut Street Bridge, Walnut Street & Frazier Avenue. This .5-mile park is the world's longest pedestrian bridge and the only such facility in the southeast. It is one of the featured segments of the Tennessee Riverpark.

Warner Park, 1254 East 3rd Street & McCallie Avenue. The largest of Chattanooga's major softball facilities, this 53-acre park offers 6 ballfields, 12 tennis courts, the area's largest playground, a rose garden, 6 official horse-shoe pits, picnic facilities, an Olympic pool, the PowerHouse Fitness Center, Chattanooga Arts Center, a zoo, and the Parks and Recreation Division office.



Playgrounds

Boulevard Park	East 48th & Devine Street
Brainerd Hills Park	Benham & Williams Streets
Carver Playground	600 North Orchard Knob
Eastdale Playground	1312 Moss Street
East Lake Playground	East Lake Park
Fort Negley	17th & Mitchell Street
Hill City	18 Trewitt Street
Lookout Valley Playground	Lookout Valley
Montague Park	1141 East 23rd Street
Pringle Park	26th & Long Streets
Red Bank Playground	Red Bank Elementary at Mountain Creek Road
Rivermont Park	1100 Lupton Drive
Riverside Park	Crutchfield Street
Riverview Park	Barton Avenue
Tacoa Circle Park	Brainerd Road & Tacoa Circle
Tennessee Riverpark	Amincola Highway
Warner Park	East 3rd Street
Westside Playground	1200 Grove Street

Recreation Centers

Chattanooga Parks & Recreation provides these full service recreation centers for citizens of all ages and abilities. Hours are Tuesday through Saturday, 12:30-9:00 p.m. during the school year and 10:00-7:00 p.m. during summer and school holidays. Each center has an individual schedule of events, leagues, classes, and programs. Call the center of your choice or 757-7529 for more information.

Alton Park, 205 W 45th Street	821-9797
Avondale, 1301 Dodson Avenue	697-1277
Brainerd Friendship, 7 N. Tuxedo Avenue	697-9739
Carver, 600 N. Orchard Knob	697-1280
College Hill/Westside, 1201 Poplar Street	757-5442
Colville Street, 406 Colville Street	757-5443
Eastdale, 1312 Moss Street	697-1289
East Chattanooga, 2409 Dodson Avenue	697-1281
East Lake, 3601 Dodson Avenue	867-4498
First Centenary, 408 Oak Street	266-3345
Glenwood, 2610 E 3rd Street	697-1284
John A. Patten, 3202 Kelly Ferry Road	825-5955
North Chattanooga, 406 May Street	757-5447
Shepherd, 2124 Shepherd Road	855-2697
St. Elmo, 4921 St. Elmo Avenue	821-0411
Tyner/East Brainerd, 6900 Ty Hi Drive	855-2664
Washington Hills, 7221 Hancock Road	855-2679

Senior Programs

Carver Senior Program	697-1280
Colville Street Senior Program	757-5443
East Lake Senior Building	697-1310
Eastgate Recreation Center	855-9444

PERSONNEL

The department processes over 10,000 applications a year and fills about 230 positions. It serves the departments of city government by recruiting a skilled and diverse workforce, providing on-going personal and career development programs, developing and promoting professional and ethical standards, and by fostering inter-departmental communications.

Personnel serves employees of the city by fostering fairness, equity and equal opportunity in hiring, compensation and promotion, by offering skills-improvement programs, and by helping management recognize and reward productive employees.

The department maintains a job classification and salary system and all personnel records. 757-5200

POLICE

The mission of the Chattanooga Police Department is to enhance the quality of life in the City of Chattanooga by working cooperatively with the public and within the framework of the Constitutions of the United States and the State of Tennessee to enforce the laws, preserve the peace, maintain order, reduce crime and fear and provide for a safe environment.

It is administered by the Police Chief who is appointed by the Mayor with consent of Council.

Administration provides effective services through planning, coordinating, budgeting and public relations/education. 698-9662

Uniform Services Command deploys officers throughout three patrol sectors of the city. Some are permanently assigned to particular neighborhoods to be familiar with residents and problems; some work with particular crime types such as narcotics, while others have specialized investigative skills. Manpower is distributed according to calls for service and crime types. Uniform Services also includes the Crime Analysis Unit, the Pawn Investigative Unit, Housing Liaison Office, and Community Services Division. 698-9663

Investigative and Support Services Command includes Technical Services, Professional Standards, Training, Operations Support Services, and Major Investigations. 698-2525

The Citizens Review Committee reviews complaints of unfair treatment from citizens and recommends disciplinary measures to the Chief. Nine members are appointed by Police Chief and City Council for staggered terms. 757-2015

PUBLIC WORKS

The Department of Public Works is responsible for installation and maintenance of the infrastructure of the city, and for continually improving services and systems to meet the needs of citizens. Administrator: 757-5110

The CityWide Services Division includes four major sections: (1) Emergency Services ensures safe movement of traffic along city streets by removing storm and accident litter and illegally dumped trash, and by de-icing roads; (2) The Solid Waste Section collects brush, trash, garbage, and recyclables; it operates the Recycle Center at Warner Park; (3) The Road Construction Section builds and maintains city streets; (4) The Drainage Construction Section builds and maintains the sewer system and stormwater drains. 757-5180

The Engineering/Stormwater Division manages design and construction of capital projects related to streets, alleys, sidewalks, curbs and gutters, storm sewers, sanitary sewers, and streetscape projects. It maintains records and documents, prepares reports and estimates, retains and manages consultants for selected projects, coordinates city construction with federal, state and local agencies, and participates in design and construction review of related non-city projects. 757-5117

The Stormwater Section within the Engineering Division assesses, manages, and monitors water quality in the city. It responds to emergency spills and citizen complaints, and interacts with agencies and developers to assure compliance with erosion and stormwater control regulations; issues land-disturbing and landscaping permits. 757-0039

The Traffic Engineering Division manages traffic flow throughout the city. It prepares studies and engineering designs to evaluate and correct traffic deficiencies and oversees installation and maintenance of all traffic control signs, signals, street lighting and parking meters. It reviews subdivision plats, building permits, roadway designs, variance requests, zoning cases and special events permits and assists contractors, utility companies, and other city departments to set work zone traffic controls. 757-5005

The Waste Resources Division operates and maintains sanitary sewer systems, the wastewater treatment plant, the city landfill and wood recycling facility, and household hazardous waste collection. It handles sewer stoppages, special account billings, industrial pretreatment monitoring, and maintenance of pumping stations at the Brainerd Levee and Orchard Knob. 757-5026

Codes and Inspection Services issues permits and performs inspections for building, electrical, plumbing, gas, mechanical, signs, demolition, house-moving, and issues permits for erosion control and street cuts. It reviews plans of structures (other than one and two-family units), provides zoning information/enforcement, and administers the sewer installation payment plan. The division administers the construction trade licensing boards, and the Boards for Zoning, Signs, Construction and Appeals. It also enforces Historic District and Overlay Zone regulations, and design review requirements within C-7 zones. 757-5105

REGIONAL PLANNING AGENCY (RPA)

The mission of the RPA staff is to develop a vision and guide for the region which insures that our land resources are used in ways that are sustainable and enhances quality of life. Land use planning includes short and long-range goals and strategies that are useful to public and private sectors in setting their objectives. The RPA facilitates coordinated decision-making by providing research, data, plans, maps, studies and suggested strategies related to land use, transportation and social issues.

The three main divisions are (1) Comprehensive Planning which handles long range strategies for growth—including neighborhood plans and transportation planning; (2) Current Operations, the division that receives zoning cases and subdivision requests for Chattanooga, East Ridge, Red Bank, Lakeside, Lookout Mountain, Walden, Ridgeside, and Hamilton County, and (3) The Urban Design Center, a development partnership managed by the RPA. It focuses on downtown planning and historic preservation, offering assistance to both public and private projects. It also oversees development in areas where legislation requires design review and approval, including the riverwalk, the 20-block downtown overlay zone, and the north shore commercial district. 850 Market Street (upstairs) 266-5948

Supporting divisions are *Graphics* and *Information Systems* which provides demographics and mapping. Main office at 100 E. 11th Street: 757-5216.

Operations Office at 625 Walnut Street: **209-6677**



In this Section

- **Municipal Advisory Boards and Commissions**
- **City-County Organizations**
- **Regulatory Boards**
- **Independent Authorities and Corporations**
- **Supported Agencies**



CITY COUNCIL ADVISORY BOARDS AND COMMISSIONS

The following Boards and Commissions are comprised of citizens and officials who serve the public interest without compensation. They act as valued advisors to the Mayor and City Council and often are the “voice” of the community. With a few exceptions, legal authority for appointment of these bodies lies within the City Code or within Tennessee Code Annotated. Also see City-County Organizations and Regulatory Boards in later sections.

City Management

The City Home Rule Board informs the public on proposed legislation pertaining to the City Charter and on changes in compensation of any city official. The nine members include five members of City Council and four members elected to Tennessee General Assembly who serve until their term with the State expires. 757-5338

City of Chattanooga General Pension Plan is managed by a five-member Board of Trustees comprised of three qualified trust or investment officers—with home offices in Chattanooga—who are elected by City Council. The City Treasurer and City Auditor are ex-officio members. The Board has full power to construe the Plan, fact-find and make determinations, establish regulations, hold hearings, distribute information and keep records for this trust. 757-5202

The Fire and Police Insurance and Pension Board has six members who serve as trustees of the pension fund. Each member serves a three-year term and every September an election is held for two members whose term will expire. Employees of both departments vote for one representative for the fire department and one for the police department. 267-0200

Development

The City established—through the state—the ***Health Education & Housing Facilities Board*** as a conduit for tax-free bonds for facilities that improve the health and well being of Chattanoogaans, or their intellectual/mental capacities. Public or private entities building facilities beneficial to the public may request a bond issue to reduce the cost of borrowing, if future revenue is secure. Recently Siskin Hospital, Girl’s Preparatory School, Chattanooga Neighborhood Enterprise, Tennessee Housing Development Agency and Baylor School have used bonds for construction. The Board’s seven members are elected by City Council for six years. 757-5338

The Industrial Development Board issues tax-free bonds for private industries whose expansion will create a significant number of new jobs. The Board offers this method to obtain capital tax abatement when a company is expending funds to create funds. The City may work out an in-lieu-of agreement to relieve the company of taxes for up to 10 years if the project is of considerable benefit to the community. Seven members elected by City Council serve six years. 757-5338

The Downtown Overlay Zone Board is comprised of nine members appointed by Mayor to promote mixed-use and residential housing development in a 20-block voluntary zone from Tennessee River to 5th Street and from 3rd to Vine Streets. The Board reviews plans for compatibility of scale and design with traditional downtown setting, and encourages interested parties to develop or restore in the area. 266-5948

Human & Community Development

The Community Development Advisory Committee is formed to insure citizen participation in decisions about how and where federal funds should be used to benefit the low and moderate-income citizens of Chattanooga. Thirty-one members help plan the community development program, assess needs, inform other citizens, and provide input to the five year Consolidated Plan. City Council appoints one representative from each of the nine districts; nine more members are recommended by relevant neighborhoods, and 13 members represent local agencies. Each serves three years. 757-5133

The City of Chattanooga Human Rights and Human Relations Commission is composed of 19 people appointed by Mayor for three-year terms to eliminate discrimination and promote goodwill. Members represent broad-based community and business groups. The Commission investigates complaints based on race, religion, color, sex, age, disability, national origin or economic status, and acts as a public forum to resolve conflict. 757-5277

The Human Services Advisory Board works with the Department of Human Services to develop an array of social services as a safety net for Chattanooga's poor. It (1) insures that eligibility requirements and programs are in compliance with federal regulations which govern use of funds; (2) performs an annual needs assessment and ranks priorities; and (3) advocates to the legislature in support of programs. The 33-member body includes Mayor, County Executive, and City Council (all ex officio). Eleven members are selected by Mayor from agencies, nine are from the various city districts and two are at-large from the balance of the county. 757-5551

Education

The "Together We Can" Scholarship Committee is comprised of six members of the Community Foundation Board of Directors who administer this fund created with city revenues to finance college education for qualified low-income children. This Fund is the largest private provider of scholarships in the city. Outright and planned gifts from persons and corporations help perpetuate the city's effort to maximize the potential of Chattanooga's own. 265-0586

Environment (Also see Regulatory Boards)

The Tree Advisory Commission is composed of seven residents of city or county appointed by the Mayor to (1) study problems and needs of the city with respect to its urban forestry program; (2) recommend candidates for Municipal Forester; (3) disseminate information on public and private tree planting/maintenance; (4) hold public meeting on same; and (5) hear appeals on decisions of the Municipal Forester.

697-9715

The Greenway Advisory Board meets at least four times a year to develop recommendations for the Chattanooga Greenway System including planning, routing, protection, design, leases, exchanges, operation and programs. Nine members from environmental organizations are appointed by Mayor for staggered terms, and an unlimited number of other interested people may be appointed by the Board as non-voting members. 265-5229 or 757-5169

Recreation

Miller Park Board of Directors is appointed by the Mayor to develop operate and manage the park at ML King and Market Streets. They plan programs and approve leases of facilities. 265-0771

The Chattanooga Memorial Auditorium and Tivoli Theater Board of Directors is a 12-member body with a Director Emeritus appointed by Mayor. The Administrator of Parks, Recreation, Arts and Culture serves as Executive Director. The Board provides guidance to the City on operation, maintenance and rental of both facilities—including the 1000-seat Community Theater on the second floor of the Auditorium. 757-5169

Safety

The Police Advisory Committee is comprised of fifteen people – including retired law enforcement personnel—who serve as external advisors on department policy and planning. They are appointed by Mayor and City Council to identify strengths and weaknesses and recommend policy changes.

CITY-COUNTY ORGANIZATIONS

The Chattanooga-Hamilton County Regional Planning Commission oversees the General Plan for the physical development of the entire County, including land use, zoning, transportation and other plans as directed by local governments. It provides a range of planning services for Hamilton County government and seven municipalities within the county. Working with a fifteen-member Regional Planning Commission, cities and elected officials, the RPA develops techniques for managing growth while protecting the beauty of the natural environment. Also see RPA under Departments of City government. The Commission meets monthly on the 2nd Monday at 1:00 at the County Court House. 757-5216

Scenic Cities Beautiful Commission is a regional entity arising from a city/county agreement to improve the appearance of the entire community. Duties include improving cleanliness of streets, highways, lots, alleys, and waterways, and placement/preservation of plantings in public places. Membership includes city and county officials and citizens from municipalities within Hamilton County who serve for three years. 757-0061

The Chattanooga and Hamilton County Historical Commission is authorized to own and operate a historical museum, to conduct research and educational programs and to preserve the history of area founders, leaders, institutions and events in all fields of human endeavor. A board of seven—plus the Governor and Comptroller of Tennessee, County Judge and Mayor of the City—serve a seven-year term. 266-5948

The fifteen-member ***Board of the Chattanooga-Hamilton County Bicentennial Library*** sets library policy, selects the library director, and receives donations and requests. Eight board members are appointed by the city and seven by the county for three-year terms. Its mission is to meet citizens' educational, professional and personal needs for current information, to promote learning and the love of reading, and to preserve the history of the community. 757-5320

The Chattanooga-Hamilton County Election Commission's five Commissioners serve at the pleasure of state legislators and senators. The party with control of the majority of the House appoints three and the minority party appoints two—who serve for 3-year terms. The group hires an election commissioner who controls daily operations and outreach/education to voters. They also approve the budget and personnel decisions and set policy for election processes. 209-7720

The Riverpark Advisory Committee is a nine or 10-person body that generates ideas for the development and use of the riverwalk system and monitors same. It works with staff of the Tennessee River Park to develop the budget and seeks public and private resources. Three members are appointed by Mayor, three by County Commission and three by the legislative body. The chair is jointly selected. This redevelopment project—which stretches five miles from downtown to Chickamauga Dam—is in Phase IV. Maintenance of the completed project will be shared by City and County. 757-5169

The Chattanooga-Hamilton County Civil Defense Organization assists governments to safeguard the public in man-made or natural disasters, including enemy attack, plane crashes, tornadoes, toxic spills, and similar events. Coordinates emergency plans and resources and directs civil defense emergency operations.

REGULATORY BOARDS

Housing/Neighborhoods/Land Use

Better Housing
Commission

Board of Sign Appeals

Board of Construction
Appeals

Design Review Committee

Historic Zoning
Commission

Zoning Board of
Appeals for Variance and
Special Permits

Animal Services

The Humane
Educational Society

Environment & Health

Air Pollution
Control Bureau

Stormwater Regulations
Board

Wastewater Regulations
& Appeals Board

Transportation

Taxicab Board
Beer & Wrecker Board

Liquor Sales

Beer & Wrecker Board

Construction Trades

Electrical Board
Gas Board
Mechanical Board
Plumbing Board

NOTE: Home improvement and general contractor licensing is handled through the State. See section on Helpful Non-City Numbers.

Housing/Neighborhoods/Land Use

The Better Housing Commission consists of 15 members appointed by Mayor and confirmed by City Council to oversee the Chattanooga Housing Code which regulates public health, safety and welfare in all structures and properties, residential and non-residential. The Commission meets on the 3rd Wednesday of each month at City Hall. They are empowered to issue subpoenas to violators, hold hearings, make findings, and issue orders to repair or demolish any building found to be dangerous or unfit for human habitation. Vacant lots and non-operable vehicles are within their purview. The Commission has the power to close or demolish unrepaired buildings, to remove vehicles and trash, to issue liens to collect costs from non-compliant property owners, and to hear appeals. 757-5204

The Board of Sign Appeals consists of nine members appointed by City Council for staggered terms. They hear and rule on requests for variances to the Sign Ordinance and grant special event permits. The ordinance requires permits for advertising signage of all types and sets regulations on size, installation and location to ensure safety and in some cases, aesthetics. They normally meet on the 4th Monday of each month at 5:00 p.m. 757-5105

The Board of Construction Appeals is a nine-member board appointed by the Mayor from citizens with skills knowledge and experience as required in the Standard Building Code. Meetings are scheduled upon request. They consider appeals and variances to the Standard Building, Mechanical, Gas, Plumbing, and the National Fire and Electrical codes pertaining to technical aspects of construction and fire protection and proper installation and repair of materials and products. Decisions of the Board are final. 757-5105

The Design Review Committee decides on requests for variances from legislation regulating development in the C-7 Northshore commercial district. 757-5105

The Historic Zoning Commission has nine members who are appointed by Mayor for five-year terms to safeguard structures and places of historic or architectural value to the community, and to ensure the appropriateness of structures adjacent to local historic

districts and landmarks. They have the power to designate historic districts and landmarks, and to rule on appropriate alterations and compatibility of design. 266-5948

The Zoning Board of Appeals for Variances and Special Permits is a nine-member body appointed by City Council for staggered terms and thereafter serving three years. The Board meets on the 2nd Wednesday of each month at 10:00 AM to (1) make special exceptions to the Chattanooga Zoning Ordinance at the request of property owners; (2) hear and rule on granting variances; (3) review and enforce special and conditional permits; (4) hear appeals on decisions of the Downtown Residential Mixed Use District Review Committee; and (5) hear appeals from the Standards of the Landscape Ordinance. All official actions of this Board are subject to public notices and hearings. Apply to the Building Inspection Office. 757-5105

The Chattanooga Zoning Ordinance is an extensive set of guidelines on the use of land and buildings within city limits; it regulates location, construction, safety, infrastructure, landscaping, parking and other aspects of residential, commercial and public buildings. Copies of the ordinance are available at the Regional Planning Agency. 757-5196

Animal Services

The Humane Educational Society of Chattanooga vests the Pound Keeper with all powers of a police officer and with the power to protect animals taken into custody. He enforces the Animal Control Ordinance and may (1) register dogs and cats and issue license tags; (2) seize and/or dispose of unregistered at-large animals; (3) require inoculation of dogs and cats; and (4) provide wholesome care to impounded animals and set fees for redemption.

A Humane Society officer may “lawfully interfere to prevent the perpetuation of any act of cruelty upon any animal in his presence”. (The Chattanooga Police Department will assume control of these duties in late 1999 or early 2000. They can be reached at 698-9587.)

Environment & Health

The Chattanooga-Hamilton County Air Pollution Control Board exists to achieve and maintain levels of air quality that protect human, animal and plant health and comfort. The Board’s authority rests in federal law under the Environmental Protection Agency, which sets standards for all significant air emissions. A paid staff and administrator have power to (1) issue or revoke emission permits; (2) enforce the ordinance and obtain judicial review of violations; (3) bring civil actions and impose fines, remedies and penalties; and (4) hear appeals. Furthermore they may immediately stop any activity posing imminent and substantial danger to public or environmental health. 867-4321

The Stormwater Regulations Board consists of seven members appointed by the Mayor subject to confirmation by the Council. Four must have technical qualifications, and three are members of the general public. The Board is responsible for periodic review of the stormwater regulations, conducting appeals hearings, and granting variances from stormwater fees and regulations. 757-0039

The Wastewater Regulations and Appeals Board reviews water quality and sewer-related ordinances and budgets, hears appeals from users of the sewer system. The seven members are appointed by the Mayor. 757-5026

Transportation

The Taxicab Board is a 9-member body appointed by the Mayor to serve for two years to enforce all laws regarding cabs and issue or revoke permits to drivers, companies and vehicles. 698-9793

The Beer and Wrecker Board meets in City Hall the first and third Thursday to permit towing vehicles and administer requirements including equipment, vehicle condition, storage, operating rules and fees and to recommend wrecker zones. The Board is appointed by the Mayor from separate city district's for staggered terms. 698-9793

Liquor Sales

The Beer and Wrecker Board investigates and permits applicants for beer and liquor sales including wholesalers, distributors and retailers; the Board regulates hours of operation, sales to minors, premises restrictions and prohibited sexual acts. The Board is appointed from the various city districts by the Mayor and meets the first and third Thursdays. 698-9793

Construction Trades

The Board of Electrical Examiners consists of seven members appointed by the Mayor to serve a four-year term. They meet at least once a quarter along with special-called meetings that are advertised in the newspaper. Electrical examinations are given twice a year on the third Wednesday of April and October. License renewal for Class I, II, III and Plant Masters is on December 31. License renewal for Journeyman, Sign Journeyman, Plant Electricians, and Residential Journeyman is June 30. 855-9414

The Board of Gas Examiners consists of seven members appointed by the Mayor to serve a four-year term. They meet at least twice a year prior to examinations. Examinations for Master and Journeyman licenses are given on the second Thursday of April and October. License renewal for Master and Journeyman is June 30. 757-5105

The Board of Mechanical Examiners consists of seven members appointed by the Mayor to serve a four-year term. They meet at least twice a year prior to examinations. Examinations are given on the second Thursday of April and October. License renewal is October 31. 757-5105

The Board of Plumbing Examiners consists of five members appointed by the Mayor to serve a two-year. They meet at least twice a year prior to examinations. Examinations for Master and Journeyman licenses are given on the second Thursday of April and October. License renewal for Master and Journeyman is June 22. 757-5105

INDEPENDENT AUTHORITIES AND CORPORATIONS

The following government-chartered authorities and corporations are established and empowered by city ordinance. They are independently managed by staff who are compensated from earnings or by federal or city funds.

Power

The Electric Power Board of

Chattanooga: the city of Chattanooga is authorized to purchase, construct or lease, maintain, operate and regulate an electric light and power plant and distribution system within city limits and adjacent territory, and to sell bonds to finance same. The board is composed of 10 members appointed by the board and confirmed by Mayor and Council to have full financial control and exclusive management of the city-owned system. 757-1481

Development

The Carter Street Corporation

Board was established by the City and County in 1981 to oversee construction, equipment and management of the Chattanooga Hamilton County Convention and Trade Center. Three of the seven members are appointed by Mayor, three by County Executive, and one jointly, for 4 year staggered terms. They are policy advisors to the staff of this not-for-profit entity which is undertaking a \$45 million expansion to triple the Center's square footage and add a \$10 million Developer's Resource Center. This project expects to pay for itself within 10 years through new state legislation which allows any new state sales tax generated within the downtown area to stay at home until the project is fully paid. Under this plan, no city treasury funds will be expended. 756-0001

RiverValley Partners, Inc. is directed by a seven-to-twenty member advisory board to be a catalyst and coordinator for development downtown,

including the riverfront, center city, the southside and the Tennessee River Park. RiverValley develops the strategic vision and plan, acts as a catalyst for developers, and is itself a developer-of-last-resort. It is a non-profit corporation under the Chamber of Commerce, operating for the benefit of Chattanooga, Hamilton County and the Tennessee RiverValley. 265-3700

The Stadium Corporation Board of Directors is a seven-member body appointed by City (2), County (2), local delegation (1), Black Caucus (1) and the Stadium Campaign Corporation (1) for staggered terms. This body grew out of the Campaign Corporation which raised funds for the project from private sources, city, county, UTC and the state. The Board oversees budget, planning and operation of the stadium and related facilities. 266-4041

Housing

The Chattanooga Neighborhood Enterprise Board of Directors consist of 25 members who oversee this private non-profit organization founded to provide the opportunity for all to live in decent affordable housing. The city commits about two million per year to further CNE's effort. Recognized as the top producer of affordable housing in the nation, CNE develops, finances, rehabilitates and manages housing for low and moderate-income citizens. The Housing Info Line, provides information and referral for a 10-county area. The Chattanooga Housing Development Organization, offers expertise and non-profit partnership to community-based

organizations wishing to develop housing. The CDFI provides gap financing for business development. 756-6201

The Chattanooga Housing

Authority is comprised of seven commissioners appointed by the Mayor. Commissioners recommend an agency director to Mayor, develop and oversee a budget of over \$26 million, develop partnerships in the community, plan for departments and social services, child care, recreation, job training, drug abatement, parent development, safety, and elderly services.

The City's largest landlord, CHA houses 3,678 families in public developments and distributes Section 8 rent subsidy vouchers to 1407 families who rent in the private sector. The Authority may issue revenue bonds for redevelopment. 752-4810

Work Force Development

The Southeast Tennessee Private Industry Council Board of Directors is a unique arm of the city composed largely of private sector business people recommended by the Chamber of Commerce and labor organizations, appointed by the Mayor and certified by the Governor's office for staggered terms. The board and administrators meet monthly to (1) develop a job training plan for a six-county area commensurate with the federal JTPA contract with the city, (2) provide oversight of the plan and all activities, and (3) approve programs, budget, and contracts, and monitor same. 752-5013

Hospital

The Board of Trustees of the Chattanooga-Hamilton County Hospital Authority derives its power to own and operate a hospital jointly owned by the city and county including Baroness Erlanger Hospital, T. C. Thompson Children's Hospital, Willie D. Miller Eye Center and related health facilities. The Authority has all powers to manage and make contracts for enlarging

the above facilities. Its mission is to "provide excellent health care, regardless of the ability to pay, through a quality environment that delights the customer." Eleven trustees serve without compensation for 4 year terms. Four are appointed by Mayor and City Council; Hamilton County judge and commissioners appoint four; one is jointly appointed; and the chancery court and the legislative delegation each appoint one. 778-2232

Land Transportation

Chattanooga Area Regional Transportation Authority (CARTA) members are appointed by the city for 5 year terms to have full power over all types of transportation-for-hire on streets and highways in Hamilton, Catoosa, Dade, and Walker counties and all municipalities within. They have power to purchase, construct, maintain and operate railroads, buses, autos and any other commercial vehicles, including any accessory apparatus, buildings and rights-of-way. 629-1411

Airport

The Chattanooga Metropolitan Airport Authority is comprised of seven uniquely qualified members appointed by Mayor and confirmed by city council to set policy for the airport including endorsement of development and business plans, budget, contracts, and leases to fixed-base operators. By law, membership must include an engineer, an attorney, a finance expert and a business expert. Two of the seven must be pilots. The Board expects to expand by 4 members, to include three Georgians. The airport is a government corporation with a staff of fifty. 855-2202

Air Traffic Board of Adjustment composed of Mayor, city council and county commission hears appeals on decisions made by building inspectors on trees, structures and other construction that may obstruct or endanger air traffic.

SUPPORTED AGENCIES

The following government agencies are established to serve a public purpose and are supported in part by city revenues. Some appropriations are for closed-end programs, but most are for on-going programs or agencies which city government supports on a continual basis. Other organizations supported in large part by the city are found under City/County Organizations and Independent Authorities and Corporations.

Allied Arts of Greater Chattanooga is a unified arts fund and council that raises operating money for 23 diverse cultural organizations in the belief that the arts are a necessary part of civic life and public celebration. Allied Arts helps fund Riverbend, Hamilton County Fair, the Hunter Art Museum, the Nightfall Series, Chattanooga Symphony and Opera, the Chattanooga Theater Center, UTC Meacham Writer's Workshop and many other events and performance venues that enrich the city's livability. A pilot program in 5 area elementary schools is showing children how to bring art-fullness into everything they do! 756-2787

The mission of the ***Bessie Smith Hall, Inc.*** is to celebrate the performance of blues and jazz with emphasis on the multicultural contributions of Bessie Smith. The BSH organization designs programs and services that provide instruction, interpretation, exposure and advocacy of African-American music traditions and practices. The annual Bessie Smith Strut on ML King Boulevard attracts blues fans from the entire region. 757-0020

The Chattanooga African-American Museum preserves the history of contributions of African-Americans to Chattanooga and the nation, much of which was not heretofore printed or taught in schools. The museum rounds out the true history of the region with historical documents, photos and interactive media presentations, which attract visitors from far and wide. It also

houses an African artifact exhibit that, along with tools and original art and music, showcases the progenitors of the black race—the Kings and Queens of Africa. Guided tours and the research library are available to all. 266-8658

The Chattanooga Regional History Museum collects, preserves, researches, and displays the written, spoken, pictorial and artifactual record of the Chattanooga and Tri-State region from the earliest times to the present. The museum provides publications, exhibits and educational programs for all segments of the community in the context of the museum's permanent theme, "Chattanooga Country: Its Land, Rivers and People". 265-3247

The Chamber Foundation of the Chattanooga Chamber of Commerce has acquired additional economic development responsibilities, in collaboration with the city, county and state. Its purposes are to attract new business to the area and to help existing businesses grow. It provides business promotion, referrals, several leadership programs, and networking opportunities, through seven area branches. 756-2515, ext. 126

The Challenger Center is a resource center for both teaching and learning. Space adventures using a mission simulator encourage students to excel in math and science. The Center provides teacher training and materials to prepare participants for one of two different and unique mission simulations which build teamwork, accepting responsibility,

shared trust, communication skills and problem solving ability. Other programs offered are Teacher Professional Development Workshops and Aerospace Camps. 755-4126

The Chattanooga Area Regional Council of Governments/SE Tennessee Development District (CARCOG/SETDD) provides area-wide planning and coordination on a regional basis, and assists local governments in project and program development within the thirteen counties of Southeast Tennessee and the bi-state metropolitan Chattanooga region. The Southeast Tennessee Development District is a planning and development agency that serves all the local governments in Southeast Tennessee. The Board of Directors is composed of local elected officials and representatives from across the region. The SETDD coordinates the many Federal, State and local organizations involved in planning and development in the region. It also administers aging services in Southeast Tennessee including transportation and nutrition. The Industrial Revolving Loan Fund provides loan packaging services to private industries which are expanding or relocating and creating new jobs. 266-5781

The Chattanooga Area Urban League's mission is to eliminate discrimination by empowering African-Americans and others with educational and vocational training to increase economic power.

It (1) refers qualified applicants to employers; (2) assesses client skills and employer needs; (3) offers 12-week courses in customer service, medical office technology and computer technician; (4) offers financial aid workshop to students; (5) monitors federally-funded contracts county-wide for equal opportunity compliance; and (6) runs a special program at McCallie homes for at-risk 12 and 13 year olds. 756-1762

The Chattanooga Downtown Partnership promotes development in downtown Chattanooga by providing research and statistical information, publishing a directory of available office and retail space, actively recruiting retail stores and other business, producing seasonal celebrations and promotions, and coordinating downtown decorating. The Partnership Windows Program fills vacant storefronts with creative exhibits installed by businesses and civic organizations. 265-0771

The Children's Advocacy Center coordinates the state-mandated team responsible for the investigation, intervention and treatment for abused children and their families, and prosecution of the abuser. The agencies involved include: Department of Human Services, Law Enforcement, District Attorney's Office, Mental Health, Medical Services, Children's Advocacy Center. Licensed clinical social workers with special training in child sexual abuse conduct assessments, crisis counseling, therapeutic groups for children and their families. The Center conducts community education focused on prevention and early intervention, and maintains a resource library related to child abuse and child sexual abuse. 266-6918

Friends of the Festival is a non-profit organization that manages Riverbend, a nine-day music festival that draws over 400,000 spectators each year and features nearly 100 musical artists who perform on five stages nestled along the banks of the Tennessee River at Ross's Landing. Now in its eighteenth year, Riverbend has played a pivotal role in stimulating economic development downtown and revitalization of the riverfront district. Riverbend is regarded by the International Festivals and Events Association as one of the top music festivals in the country. 756-2212

The Homeless Healthcare Center

was established in 1988 in an effort to meet the health care needs of Chattanooga's homeless. Services are available, free of charge, to homeless men, women and children. Physicians, psychiatrists, nurses and social workers are available to provide physical and mental health care, substance abuse recovery services and case management, and links to social services and housing. These services continue to be available to clients for up to one year following a move into permanent housing. 265-5708

The International Towing Museum

is located in Chattanooga because the first wrecker/tow truck in the world was manufactured here in 1916 by Ernest Holmes. The museum on Broad Street is affiliated with the International Friends of Towing Organization which has donated photos, artifacts written history and vehicles, including the 1913 locomobile and Cadillac towing car. 267-3132

The Martin Luther King Boulevard Community Development Corporation's mission is to develop and coordinate revitalization efforts in the Martin Luther King Boulevard area. The program promotes development in the historic inner city by revitalizing existing commercial and housing structures and attracting new businesses to increase job opportunities. 756-2694

Metropolitan Council for Community Services

is a citizen-led United Way agency that the community relies on to facilitate the community building process. The council initiates and responds to requests for research about the well-being of the community; assesses the adequacy and accuracy of data and identifies trends in the areas of a) economic development, b) education, c) family life, d) health and human services, e) housing, f) public safety, g) civic involvement, and h) the environment. They convene broad-based community groups to plan prevention of—and solutions to—identified problems. Services include census information, demographics, evaluations, strategic planning, analysis of availability of services, needs and priorities, information about available grants, trends and implications of trends, and board training. 267-7766

Senior Neighbors strives to enable older people to maintain adequate functioning and to lead an independent life for as long as possible, preferably within their own home or community. The agency provides an array of services, educational and social programs and counseling. It brings prospective employers and employees together, and makes the private sector aware of the benefits of employing older workers. 755-6100

WTCI TV45, the public television station in Hamilton County, provides commercial-free informational, educational, and quality cultural television programs to area viewers. The station televises regular City Council and County Commission meetings so that the public can stay informed and involved in government. 629-0045





City of Chattanooga

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